

QUALITY ASSURANCE DEPARTMENT

| STANDARD OPERATING PROCEDURE                         |                 |  |  |
|--|-----------------|--|--|
| Department: Quality Assurance                        | SOP No.:        |  |  |
| Title: Restricted use (Password Protected) of System | Effective Date: |  |  |
| Supersedes: Nil                                      | Review Date:    |  |  |
| Issue Date:  | Page No.:       |  |  |

#### **1.0 OBJECTIVE:**

To lay down a procedure for restricted use (password protected) of system.

#### 2.0 SCOPE:

This procedure is applicable to the restricted use of BMS software, Stability chamber, water PLC system and all PLC system but not limited to, which are used in .....

#### **3.0 RESPONSIBILITY:**

HOD: All Concerned Department QA Head

#### 4.0 **DEFINITION(S):**

NA

#### 5.0 **PROCEDURE:**

- 5.1 BMS:
- 5.1.1 BMS software is used for operation of HVAC system.
- 5.1.2 Operation of HVAC system is protected by password in BMS software.
- 5.1.3 Password is given for opening of computer of BMS software.
- 5.1.4 BMS software has three modes by password levels for handling of HVAC system as follows:

#### 5.1.4.1 Operator mode:

Edit of controlling parameter.

#### 5.1.4.2 Engineer mode:

- Edit of controlling
- Edition of alarm limits.
- 5.1.4.3 Manager mode:
  - All functions of engineer user level.
  - Edition of configuration parameters
  - Application user edition / deletions.

#### 5.2 Stability chamber:

5.2.1 Stability chamber is used for storage of drugs for stability study in different temperature and



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|  | humidity.  |                        |  |  |
| 5.2.2  | 5.2.2 QC Manager sets parameters such as temperature and humidity in presence of QA Manager. |                        |  |  |

- 5.2.3 Stability chamber is protected by password for restriction.
- 5.2.4 QC Manager can only open the password and change the parameters in presence of QA Manager if any regulatory or Pharmacopoeial requirement.

#### 5.3 Water PLC system:

- 5.3.1 Water PLC system software has two modes for handling of purified as well as water for injection system as follows:
- 5.3.1.1 Operator/Engineer mode:
  - Monitoring the parameters/alarms
  - Report preview/prints

### 5.3.1.2 Manager mode:

- Monitor the parameters/alarms
- Report preview/prints
- System setting-Data logging, communication
- Creation/deletion of users of operator/engineer

### 5.4 Other PLC system which is used in equipment, not limited to:

- 5.4.1 PLC software has three modes for handling of equipment as follows:
- 5.4.1.1 Operator mode:
  - > Monitor the operation of equipment.
- 5.4.1.2 Supervisor mode:
  - Monitor & control the operation of equipment
- 5.4.1.3 Manager mode:
  - > Monitor & control the operation of equipment.
  - > Change the parameters, setting and programming as per requirement.
- 5.5 Password shall expired when aging period become over as defined in respective qualification protocol.
- 5.6 According to aging period, password shall be changed by user.
- 5.7 If aging period become over, old password cannot work so that HOD/Manager can edit new password for user.



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- 5.8 To further control the unauthorized access, provision for idle session timeout and account lockout upon falsification attempt is also provide wherever applicable.
- 5.9 Permitted duration for idle session shall be permitted and after session time out, fresh challenge shall be made for user name and password.
- 5.10 For all critical system, minimum length of password, maximum tenor of password is defined.

## 5.11 Password for printed labeling:

- 5.11.1 Incase of label printed, two passwords are provided for printing.
- 5.11.2 One password for printed which can done by respective officer
- 5.11.3 Second password for reprinting the same, which can done by HOD.
- 5.11.4 If any mistake in label print, respective officer shall go to HOD for reprinting with proper justification.

### 6.0 ABBREVIATION(S):

BMS : Building Management System

HVAC : Heating and Ventilating Air Conditioner

PLC : Programmable Logic Controller

QA : Quality Assurance

QC : Quality Control

### 7.0 **REFERENCE(S):**

NA

## 8.0 ANNEXURE(S):

Nil



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## 9.0 **REVISION CARD:**

| S.No. | <b>REVISION No.</b> | REVISION<br>DATE | DETAILS OF<br>REVISION | REASON (S) FOR<br>REVISION |
|-------|---------------------|------------------|------------------------|----------------------------|
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