

PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION

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PROTOCOL No. :



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1.0 URS APPROVAL:

Protocol Prepared By:

Functional area	Name	Signature	Date
Production			

URS Reviewed By:

Functional area	Name	Signature	Date
Production			
Quality Assurance			
Engineering			

URS Approved By:

Functional area	Name	Signature	Date
Head Engineering			
Head Manufacturing			
Head Quality			



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2.0 **Objective:**

The purpose of this document is to ensure that all the critical aspects of the Equipment, cGMP & Safety features have been considered in designing the equipment/instrument and is properly documented.

3.0 Responsibilities:

In accordance with the document, following functions shall be responsible for initiation and finalization of Equipment user requirement specification. When the work is carried by contract/ consulting staff, all the work is to be performed under the oversight of

3.1 Preparation of Document

- User department to prepare the URS.
- Ensures that the document is in compliance with current policies and procedures of cGMP regulations.
- Ensures that the content is sufficient, clearly defined, technically sound and accurate.
- It is a Guidance document to prepare the URS.

3.2 Review of Document

• To be reviewed by Head of the user department and functional department (Engineering & Quality assurance)

3.3 Approval of Document

• Approval of document by Head Manufacturing/Head Engineering/Head Quality.

4.0 Equipment Description & Identification:

4.1 Scope:

This document covers all aspects of Users requirements for the Equipment along with all Attachment, Spare Parts, Change Parts and Accessories to be used in

Scope incorporates understanding and documentation of critical requirements such as system requirements, cGMP requirements, safety requirements, documentation requirements and operational requirements.

4.2 Purpose:

Purpose of equipment is used in production area for packing of tablet /capsule in Blister and Alu-alu strips



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5.0 USER REQUIREMENTS

5.1 System Requirements:

Sr. No.	SYSTEM COMPONENTS	SYSTEM REQUIREMENTS
01.	Identification	Details of Make, Name, Serial. No., Capacity, Model and
	(In case of Equipment /Instrument)	Year of manufacture should be available
02.	Model/Type	Blister packing machine , alu, alu & PVC /PVDC , Flat forming, flat sealing continuous Blister packing machine. As per current cGMP requirements.
03.	Capacity	40 cycle for PVC/Alu blister, 35 cycle for alu/alu blister
04.	Potential Suppliers	1.Pam-Pac
05.	Contact parts (In case of Equipment)	SS316 with Mirror finish
06.	Non contact parts (In case of Equipment)	SS304 with matt finish
07.	Non metallic contact parts (In case of Equipment /Instrument)	 Any material with food grade quality having no Potential impact on the products. Durable. Must be easily cleanable.
08.	Motor & Electrical installations (In case of Equipment /Instrument)	As per machine requirement
09.	Machine assemblies (In case of Equipment /Instrument)	Must be covered with SS 304 with matt finish.
10.	Machine adjustments (In case of Equipment /Instrument)	Setting with Zero clearance with good accuracy.
11.	Packaging & Transport	Should be packed and transported in such a way to avoid any damage during transportation.
12.	No. of requirements	01
13.	Requirements for any power failure backup's (In case of Equipment /Instrument)	To be backed up by installed in-house DG set.



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5.2 Technical Description

Sr. No.	Specification	SYSTEM REQUIREMENTS
1.	Emergency off switch	YES
2.	Fallowing system available in machine:-	YES
	1.Forming foil unwinding station	
	2. Splicing station	
	3. Heating station	
	4. Forming station	
	5. PVC foil break station	
	6.Lidding foil unwinding station	
	7. Sealing station	
	8. Cooling station	
	90. Pulling station	
	10. Web guide assembling and loop adjuster	
	11. Embossing and perforation station	
	12. Indexing station	
	13. Punching station	
	14. Blister pickup station	
	15. Drives	
	16. Circuit diagram	
	17. Non filled detection system.	
	18. Camera system.	
	29. Printing system	



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6.0 COMPLEMENTARY ASPECTS

6.1 Training

Sr. No.	Specification	SYSTEM REQUIREMENTS
6.1.1	The vendor Shall supply all available information	YES
	for the adequate exploitation of equipment. For the	
	Compliance of this purpose at the Job site and/ or	
	at the Vendors Shop. Vendor's technical staff shall	
	train customer's personnel. The scope of the	
	Training will be agreed during the contract	
	signature.	
6.1.2	The supplier is to include the personnel training	YES
	activities. The contractor is to specify the foreseen	
	time for:	
	 Operator/Supervisor training 	
	Manager Training	
	• Electrical maintenance training	
	Mechanical Maintenance training	
6.1.3	The contractor is to specify the personnel	YES
	background needed for each of the operators	
	maintenance.	

6.2 Pre Delivery Qualifications (FAT)

Sr. No.	SPECIFICATION	SYSTEM REQUIREMENTS
6.2.1	The System or its parts as provided for in the scope of supply shall be pre-installed at the vendors shop prior to delivery to customer site. Installation will be completed and documented including mechanical parts as well as electrical connections of all parts to facilitate taking over tests at Vendors shop prior to delivery.	YES

6.3 Supplier Technical Documentation Requirements:

Sr. No.	COMPONENTS	REQUIREMENTS
6.3.1	Drawings	Pre Installation Requirements will be
	• Equipment/Systems electrical drawing.	supplied by Vendor
	Point to point wiring diagram	supplied by vehicle
6.3.2	LIST.	
	 Equipment and instrument list with Component description. Electrical component parts list with Description. 	YES



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Sr. No.	COMPONENTS	REQUIREMENTS
	• Function check list.	YES
	 Documentation list. 	YES
		YES
	• Spare part list	List of spares required for smooth
		operation will be
		provided by the Vendor at the time of
		ordering.

6.4 Technical Manuals

Sr. No.	Specification	Requirements
6.4.1	Operating handbook	YES
6.4.2	Trouble Shooting Guide	YES
6.4.3	Equipment Description	YES
6.4.4	Equipment specification	YES
6.4.5	Calibration Instruction	YES
6.4.6	Maintenance Instruction	YES
6.4.7	Maintenance Handbook	YES

7.0 SAFETY AND ENVIRONMENTAL PROTECTION

Sr. No.	Specification	Requirements
7.1	All motors have to be thermally Protected.	YES
7.2	All the Installation must be in accordance with the cGMP.	YES
7.3	The cGMP concerning safety must be applied.	YES

8.0 CLEANING MAINTENANCE AND SERVICE

Sr. No. Specification		
8.1	In accordance with cGMP guidelines the units must be easy to clean, to disinfect, and where	
	necessary, to sterilize.	
8.2	The Supplier should guarantee that, if required, a service team can be on site within one	
	working day.	
8.3	The design should be such as to allow mechanical cleaning of the surface and that the	
	cleanliness of the surface can be checked easily.	
8.4	All machine parts, in particular instrumentation, should be constructed so that they can be	
	easily removed and calibrated.	



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8.5	All special tools required for running an	d maintenance should be best.	
8.6	A spare parts delivery guarantee with in time.		

9.0 RULES AND REGULATION

These standards, recommendation and requirements are considered the minimum. Specifications that are more stringent or expansive take the precedence. In case of conflict between published requirements, final determination is the responsibility of the Owners Representative.

10. SCOPE OF DELIVERY

Sr. No.	Specification	Requirements
10.1	Units described in the specific system requirements including all necessary controls and instrumentation.	YES
10.2	The complete mechanical and electrical installation.	YES
10.3	The Connections to all the necessary utilities, exhaust, and waste lines necessary for its operation.	Yes
10.4	All piping and cabling of the units itself.	YES
10.5	Wiring and cable run: all wiring and cable run is part of the supply. will supply the main power switches to be located in correspondence to the electrical and control cabinets delivered by the equipment supplier.	YES
10.6	All internal contacts of the supplied equipment for the required utilities.	YES
10.7	Unload on site of the equipment: the supplier is required to define all the necessary handling devices required to the unloading operation. The supplier will inform at least 4 weeks in advance the day of delivery and the list of required handling devices.	YES
10.8	Assembling operation: the required consumable, the internal transportation, the assembling tools and the required personal are part of the supply.	YES
10.9	A complete set of commissioning spare parts.	YES
10.10	All special tools necessary for use and maintenance of the supplied equipment.	YES
10.11	A complete set of two years spare parts should be listed quoted and offered as option.	YES
10.12	All test activities as specified in this document.	YES
10.13	Training in the use and maintenance of the equipment.	YES



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10.14	A complete set of documentation as specified In this document.		YES

11.0 INSTALLATION, COMMISSIONING AND TESTS

11.1 General

Sr. No.	Specification	Requirements
11.1.1	The Contractor must specify for each piece of equipment the	YES
	Guaranteed performance and the guaranteed system performance.	
	These values will be tested during the acceptance tests.	
11.1.2	In addition the functionality described in the user requirements and	YES
	detailed in the system specifications will be tested.	

11.2 INSTALLATION, COMMISSION

Sr. No.	Specification	Requirements
11.2.1	The commissioning tests will be carried out in accordance with a	YES
	written test plan developed by the supplier with clearly stated test	
	procedures and acceptance criteria.	
11.2.2	The contractor will approve successfully completed tests and will	YES
	specify items requiring additional work. Representatives from	
	Will attend and participate in the commissioning tests	
	as required.	
11.2.3	The installation and commissioning of the system will be performed	YES
	at the Facility by the contractor.	
11.2.4	The commissioning can only start once all the foreseen documents	YES
	have been delivered by the supplier to	
11.2.5	All equipment should be properly installed, adjusted, leveled,	YES
	tagged, and connected with utilities.	
11.2.6	Point to point checks on wiring and pneumatic should be performed.	YES
11.2.7	All instruments should be properly calibrated.	YES
11.2.8	A equipment (instrument) used for qualification must be listed and	YES
	approved by	



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Sr. No.	Specification		Requirements
11.2.9	The calibration equipment must have all the nec	ent must have all the necessary documents to	
	demonstrate their maintenance & use.	onstrate their maintenance & use.	
11.2.10	The last calibration of all this equipment must b	e less than 6 months	YES
	old, and evidenced by certificate.		
11.2.11	Verification that the interior surfaces of equipment are free of		YES
	practices and dirt and all points of product contact meet the specified		
	material requirements.		
11.2.12	All the clearances and tolerances specified in the drawing or		YES
	recommended by component manufacturers are	correct.	
11.2.13	On site verification that valves and other equipment with moving		YES
	parts are in their normal position if in a power down condition and		
	move in the correct direction with the correct speed and precision.		
11.2.14	Verification that all the Input and Output points are connected and		
	labeled according to the documentation and that	all the along the	
	input values have been scaled in accordance with	h the system	
	specification and process requirements. That all	equipment	
	components requiring configuration		
11.2.15	The commissioning should demonstrate that the	system supplied by	YES
	the contractor has been properly installed and th	at the functions are in	
	accordance with User Requirements specifications,		
	Vendors System specifications Manuals and oth	er Documentation.	
L			

11.3 Site Acceptance Test (SAT)

Sr. No.	Specification	Requirements
11.3.1	This test will be carried out once the commissioning will be completed. The scope will be to verify the performance and the functionality of the system integrated with the other factory systems (Including sterility testing of at least 02 days).	YES
11.3.2	The test will be carried out to verify the system response with the expected productivity of the system.	YES



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Sr. No.	Specification		Requirements
11.3.3	Details on the test realization will be defined du The supplier is asked to specify the proposed du standard procedure proposed.	0 1 0	YES
11.3.4	During SAT the required functionality, performances and system reliability are met.		YES
11.3.5	The Functionality described in the User Require and in the System Specifications are verified an	1	YES
113.6	All the documentation agreed has been delivered	d.	YES

12.0 QUALIFICATION/VALIDATION

Sr. No.	Specification	Requirements
12.1	The maintenance Qualification is responsibility of the customer. However, the supplier is responsible for delivering the basic documents for maintenance qualification.	YES
12.2	This includes all side costs such as : calibration measuring equipment and instruments: manpower (IQ and OQ will take place completely on)	YES
12.3	Time Schedule for IQ/OQ execution will be developed by With the supplier.	YES
12.4	Suppliers personnel used for IQ/OQ must be well trained and experienced. This should be documented.	YES
12.5	The onsite test run performed by the supplier might become part of the IQ.	YES
12.6	Main IQ/OQ steps such as calibration must be performed and documented in accordance to a SOP approved by	YES
12.7	All equipment used for qualification must be listed and approved by	YES
12.8	The last Recalibration of all this equipment should be less than 06 month old. Proofed by Certificate.	YES
12.9	OQ can only start after IQ approved by	YES
12.10	IQ will be carried out by During Installation phase. IQ will include the tests performed by the contractor.	YES
12.11	Part of the OQ will be carried out by During commissioning and SAT phase. OQ will include the tests performed by the contractor.	YES
12.12	After installation of the equipment at customers site. Complementary IQ & OQ tests will be performed by the Customer and may be supervised by a member of Technical staff.	YES
12.13	Qualification documents (In case of equipments/Instruments)	DQ, IQ, OQ & PQ



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13.0 GAURANTEE/WARRANTEE

Sr. No.	Specification	Requirements
14.1	The System must be guaranteed including all the sub- system and components for a period of 12 months from the date of the system acceptance for a 03- shift operation.	YES
14.2	The servicing companies involved for the Sub- systems maintenance must be declared and the maintenance group organization described. Furthermore, the contractor will be directly responsible of the system assistance and the required operation will be co- ordinate by him.	YES
14.3	In case of failures, the intervention will be guaranteed by the contractor within a maximum time limit. The contractor is asked to specify the maximum time limit.	YES
14.4	The supplier is asked to propose as option maintenance and assistance contract after the guarantee expiration.	YES