

PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION	
NAME OF ITEM: Coating Machine	PROTOCOL No
FUNCTIONAL AREA: production	Page No.: 1 of 12

USER REQUIREMENT SPECIFICATION

NAME OF THE ITEM: COATING MACHINE

FUNCTIONAL AREA: PRODUCTION

PROTOCOL No.: URS/



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION	
NAME OF ITEM: COATING MACHINE	PROTOCOL No
FUNCTIONAL AREA: PRODUCTION	Page No.: 2 of 12

CONTENT

S.No.	<u>Description</u>
1.0	URS Approval
2.0	Objective
3.0	Responsibilities
4.0	Equipment Description & Identification
5.0	User Requirements
6.0	Complementary aspects
7.0	Safety and environmental Protection
8.0	Cleaning maintenance and service
9.0	Rules and Regulation
10.0	Scope of Delivery
11.0	Installation ,Commissioning and Tests
12.0	Qualification/Validation
13.0	Guarantee/Warrantee



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION		
NAME OF ITEM: COATING MACHINE	PROTOCOL No	
FUNCTIONAL AREA: PRODUCTION	Page No.: 3 of 12	

1.0 URS APPROVAL:

Protocol Prepared By:

Functional area	Name	Signature	Date
Production			

URS Reviewed By:

Functional area	Name	Signature	Date
Production			
Quality Assurance			
Engineering			

URS Approved By:

Functional area	Name	Signature	Date
Head Engineering			
Head Manufacturing			
Head Quality			



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION	
NAME OF ITEM: COATING MACHINE	PROTOCOL No
FUNCTIONAL AREA: PRODUCTION	Page No.: 4 of 12

2.0 Objective:

The purpose of this document is to ensure that all the critical aspects of the Equipment, cGMP & Safety features have been considered in designing the equipment/instrument and is properly documented.

3.0 Responsibilities:

3.1 Preparation of Document

- User department to prepare the URS
- Ensures that the document is in compliance with current policies and procedures of cGMP regulations.
- Ensures that the content is sufficient, clearly defined, technically sound and accurate.
- It is a Guidance document to prepare the URS.

3.2 Review of Document

 To be reviewed by Head of the user department and functional department (Engineering & Ouality assurance)

3.3 Approval of Document

Approval of document by Head Manufacturing/Head Engineering/Head Quality.

4.0 Equipment Description & Identification:

4.1 Scope:

This document covers all aspects of Users requirements for the Equipment along with all Attachment, Spare Parts, Change Parts and Accessories to be used in

Scope incorporates understanding and documentation of critical requirements such as system requirements, cGMP requirements, safety requirements, documentation requirements and operational requirements.



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION	
NAME OF ITEM: COATING MACHINE	PROTOCOL No
FUNCTIONAL AREA: PRODUCTION	Page No.: 5 of 12

4.2 Purpose:

Purpose of equipment is used in production area for automatic film coating of tablet.

5.0 USER REQUIREMENTS

5.1 System Requirements:

S.No.	SYSTEM COMPONENTS	SYSTEM REQUIREMENTS	
01.	Identification	Details of Make, Name, Serial. No., Capacity, Model	
	(In case of	and Year of manufacture should be available	
02	Equipment /Instrument)		
02.	Model/Type	Automatic coating system 60" with wet scrubber.	
03.	Capacity	Working capacity after coating 75 kgs.	
04.	Potential Suppliers	1.Neomachine mfg. co. Pvt ltd.	
05.	Contact parts	SS316 with Mirror finish	
06.	Non contact parts	SS304 with matt finish	
07.	Non metallic contact parts	1. Any material with food grade quality having no	
		Potential impact on the products.	
		2. Durable.	
		3. Must be easily cleanable.	
08.	Motor & Electrical installations	As per machine requirement	
09.	Machine assemblies	Must be covered with SS 304 with matt finish.	
10.	Machine adjustments	Setting with Zero clearance with good accuracy.	
11.	Packaging & Transport	Should be packed and transported in such a way to avoid	
		any damage during transportation.	
12.	No. of requirements	02	
13.	Requirements for any power failure backup's	To be backed up by installed in-house DG set.	



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION

NAME OF ITEM: COATING MACHINE PROTOCOL No......

FUNCTIONAL AREA: PRODUCTION **Page No.:** 6 of 12

5.2 Technical Description

Sr. No.	Specification	SYSTEM REQUIREMENTS
1.	Pan diameter 915 mm	YES
2.	Pan mouth Diameter 380 mm.	YES
3.	Hot air temp 30°C-80°C	YES
4.	Compressed air 27 CFM at 7 kg/cm² pressure	YES
5.	Coating pan and pan cabinet	YES
6.	Spray unit	YES
7.	Hot air with two stage Filtration unit & HEPA filter unit	YES
8.	Exhaust unit	YES
9.	Control unit	YES
10.	Cleaning in place system	YES

6.0 COMPLEMENTARY ASPECTS

6.1 Training

Sr. No.	Specification	SYSTEM REQUIREMENTS	
6.1.1	The vendor Shall supply all available information for the	YES	
	adequate exploitation of equipment. For the Compliance of		
	this purpose at the Job site and/ or at the Vendors Shop.		
	Vendor's technical staff shall train customer's personnel.		
	The scope of the		
	Training will be agreed during the contract signature.		
6.1.2	The supplier is to include the personnel training activities.	YES	
	The contractor is to specify the foreseen time for:		
	Operator/Supervisor training		
	Manager Training		
	Electrical maintenance training		
	Mechanical Maintenance training		
6.1.3	The contractor is to specify the personnel background	YES	
	needed for each of the operators maintenance.		



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION

NAME OF ITEM: COATING MACHINE | PROTOCOL No.....

FUNCTIONAL AREA: PRODUCTION **Page No.:** 7 of 12

6.2 Pre Delivery Qualifications (FAT)

Specification	SYSTEM REQUIREMENTS
The System or its parts as provided for in the scope of upply shall be pre-installed at the vendors shop prior to elivery to customer site. Installation will be completed and documented including mechanical parts as well as lectrical connections of all parts to facilitate taking	YES
u e l	he System or its parts as provided for in the scope of apply shall be pre-installed at the vendors shop prior to elivery to customer site. Installation will be completed and documented including mechanical parts as well as

6.3 Supplier Technical Documentation Requirements:

Sr. No.	COMPONENTS	REQUIREMENTS
6.3.1	Drawings	Pre Installation Requirements will
	Equipment/Systems electrical drawing.Point to point wiring diagram	be supplied by Vendor
6.3.2	 Equipment and instrument list with Component description. Electrical component parts list with 	YES
	Description. • Function check list.	YES YES
	Documentation list.	YES
	Spare part list	List of spares required for smooth operation will be provided by the Vendor at the time of ordering.

6.4 Technical Manuals

Sr. No.	Specification	Requirements
6.4.1	Operating handbook	YES
6.4.2	Trouble Shooting Guide	YES
6.4.3	Equipment Description	YES
6.4.4	Equipment specification	YES
6.4.5	Calibration Instruction	YES
6.4.6	Maintenance Instruction	YES
6.4.7	Maintenance Handbook	YES



PRODUCTION DEPARTMENT

USER REQUIREMENT S	PECIFICATION
---------------------------	--------------

NAME OF ITEM: COATING MACHINE PROTOCOL No......

FUNCTIONAL AREA: PRODUCTION **Page No.:** 8 of 12

7.0 SAFETY AND ENVIRONMENTAL PROTECTION

Sr No.	Specification	Requirements
7.1	All motors have to be thermally Protected.	YES
7.2	All the Installation must be in accordance with the	YES
	cGMP.	
7.3	The cGMP concerning safety must be applied.	YES

8.0 CLEANING MAINTENANCE AND SERVICE

Sr. No.	Specification
8.1	In accordance with cGMP guidelines the units must be easy to clean, to disinfect, and where necessary, to sterilize.
8.2	The Supplier should guarantee that, if required, a service team can be on site within one working day.
8.3	The design should be such as to allow mechanical cleaning of the surface and that the cleanliness of the surface can be checked easily.
8.4	All machine parts, in particular instrumentation, should be constructed so that they can be easily removed and calibrated.
8.5	All special tools required for running and maintenance should be best.
8.6	A spare parts delivery guarantee with in time.

9.0 RULES AND REGULATION

These standards, recommendation and requirements are considered the minimum. Specifications that are more stringent or expansive take the precedence. In case of conflict between published requirements, final determination is the responsibility of the Owners Representative.

10. SCOPE OF DELIVERY

S. No.	Specification	Requirements
10.1	Units described in the specific system requirements including all necessary controls and instrumentation.	YES
10.2	The complete mechanical and electrical installation.	YES
10.3	The Connections to all the necessary utilities, exhaust, and waste lines necessary for its operation.	Yes
10.4	All piping and cabling of the units itself.	YES
10.5	Wiring and cable run: all wiring and cable run is part of the supply will supply the main power switches to be located in correspondence to the electrical and control cabinets delivered by the equipment supplier.	YES



PRODUCTION DEPARTMENT

USER REQUIREMENT SPE	CIFICATION
-----------------------------	------------

NAME OF ITEM: COATING MACHINE	PROTOCOL No
FUNCTIONAL AREA: PRODUCTION	Page No.: 9 of 12

10.6	All internal contacts of the supplied equipment for the required utilities.	YES
10.7	Unload on site of the equipment: the supplier is required to define all the necessary handling devices required to the unloading operation. The supplier will inform at least 4 weeks in advance the day of delivery and the list of required handling devices.	YES
10.8	Assembling operation: the required consumable, the internal transportation, the assembling tools and the required personal are part of the supply.	YES
10.9	A complete set of commissioning spare parts.	YES
10.10	All special tools necessary for use and maintenance of the supplied equipment.	YES
10.11	A complete set of two years spare parts should be listed quoted and offered as option.	YES
10.12	All test activities as specified in this document.	YES
10.13	Training in the use and maintenance of the equipment.	YES
10.14	A complete set of documentation as specified In this document.	YES

11.0 INSTALLATION, COMMISSIONING AND TESTS

11.1 General

Sr.No.	Specification	Requirements
11.1.1	The Contractor must specify for each piece of equipment the	YES
	Guaranteed performance and the guaranteed system performance.	
	These values will be tested during the acceptance tests.	
11.1.2	In addition the functionality described in the user requirements and	YES
	detailed in the system specifications will be tested.	

${\bf 11.2\ INSTALLATION\ ,\ COMMISSION}$

Sr. No.	Specification	Requirements
11.2.1	The commissioning tests will be carried out in accordance with a written test plan developed by the supplier with clearly stated test	YES
	procedures and acceptance criteria.	
11.2.2	The contractor will approve successfully completed tests and will specify items requiring additional work. Representatives from	YES



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION

NAME OF ITEM: COATING MACHINE PROTOCOL No......

FUNCTIONAL AREA: PRODUCTION Page No.: 10 of 12

Sr. No.	Specification	Requirements
	Will attend and participate in the commissioning	
	tests as required.	
11.2.3	The installation and commissioning of the system will be	YES
	performed at the Facility by the contractor.	
11.2.4	The commissioning can only start once all the foreseen documents	YES
	have been delivered by the supplier to	
11.2.5	All equipment should be properly installed, adjusted, leveled,	YES
	tagged, and connected with utilities.	
11.2.6	Point to point checks on wiring and pneumatic should be	YES
	performed.	
11.2.7	All instruments should be properly calibrated.	YES
11.2.8	A equipment (instrument) used for qualification must be listed and	YES
	approved by	
11.2.9	The calibration equipment must have all the necessary documents	YES
	to demonstrate their maintenance & use.	
11.2.10	The last calibration of all this equipment must be less than 6	YES
	months old, and evidenced by certificate.	
11.2.11	Verification that the interior surfaces of equipment are free of	YES
	practices and dirt and all points of product contact meet the	
	specified material requirements.	
11.2.12	All the clearances and tolerances specified in the drawing or	YES
	recommended by component manufacturers are correct.	
11.2.13	On site verification that valves and other equipment with moving	YES
	parts are in their normal position if in a power down condition and	
	move in the correct direction with the correct speed and precision.	
11.2.14	Verification that all the Input and Output points are connected and	
	labeled according to the documentation and that all the along the	
	input values have been scaled in accordance with the system	
	specification and process requirements. That all equipment	



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION

NAME OF ITEM: COATING MACHINE PROTOCOL No......

FUNCTIONAL AREA: PRODUCTION Page No.: 11 of 12

Sr. No.	Specification	Requirements
	components requiring configuration	
11.2.15	The commissioning should demonstrate that the system supplied by the contractor has been properly installed and that the functions are in accordance with User Requirements specifications, Vendors System specifications Manuals and other Documentation.	YES

11.3 Site Acceptance Test (SAT)

Sr.No.	Specification	Requirements
11.3.1	This test will be carried out once the commissioning will be	YES
	completed. The scope will be to verify the performance and the	
	functionality of the system integrated with the other factory systems	
	(Including sterility testing of at least 02 days).	
11.3.2	The test will be carried out to verify the system response with the	YES
	expected productivity of the system.	
11.3.3	Details on the test realization will be defined during the project	YES
	Phase. The supplier is asked to specify the proposed duration for	
	SAT and the standard procedure proposed.	
11.3.4	During SAT the required functionality, performances and system	YES
	reliability are met.	
11.3.5	The Functionality described in the User Requirements Specification	YES
	and in the System Specifications are verified and met.	
113.6	All the documentation agreed has been delivered.	YES

12.0 QUALIFICATION /VALIDATION

S.No.	Specification	Requirements
12.1	The maintenance Qualification is responsibility of the customer.	YES
	However, the supplier is responsible for delivering the basic	
	documents for maintenance qualification.	
12.2	This includes all side costs such as: calibration measuring	YES
	equipment and instruments: manpower (IQ and OQ will take place	
	completely on)	
12.3	Time Schedule for IQ/OQ execution will be developed by	YES
	With the supplier.	
12.4	Suppliers personnel used for IQ/OQ must be well trained and	YES
	experienced. This should be documented.	



PRODUCTION DEPARTMENT

USER REQUIREMENT SPECIFICATION

NAME OF ITEM: COATING MACHINE PROTOCOL No......

FUNCTIONAL AREA: PRODUCTION **Page No.:** 12 of 12

Specification	Requirements
The onsite test run performed by the supplier might become part of	YES
ì	
Main IQ/OQ steps such as calibration must be performed and	YES
documented in accordance to a SOP approved by	
All equipment used for qualification must be listed and approved by	YES
The calibration equipment should be well	
documented.	
The last Recalibration of all this equipment should be less than 06	YES
month old. Proofed by Certificate.	
OQ can only start after IQ approved by	YES
IQ will be carried out by During Installation phase.	YES
IQ will include the tests performed by the contractor.	
Part of the OQ will be carried out by	YES
, · · · · · · · · · · · · · · · · · · ·	
by the contractor.	
After installation of the equipment at customers site.	YES
1	
and may be supervised by a member of Technical staff.	
Qualification documents	DQ, IQ, OQ & PQ
(In case of equipments/Instruments)	
	The onsite test run performed by the supplier might become part of the IQ. Main IQ/OQ steps such as calibration must be performed and documented in accordance to a SOP approved by

13.0 GAURANTEE/WARRANTEE

Sr.No.	Specification	Requirements
14.1	The System must be guaranteed including all the sub- system and components for a period of 12 months from the date of the system acceptance for a 03- shift operation.	YES
14.2	The servicing companies involved for the Sub- systems maintenance must be declared and the maintenance group organization described. Furthermore, the contractor will be directly responsible of the system assistance and the required operation will be co- ordinate by him.	YES
14.3	In case of failures, the intervention will be guaranteed by the contractor within a maximum time limit. The contractor is asked to specify the maximum time limit.	YES
14.4	The supplier is asked to propose as option maintenance and assistance contract after the guarantee expiration.	YES