



**USER REQUIREMENT SPECIFICATION**

**Name of Item:** Viscometer

**Protocol No.:**.....

**Functional Area:** Quality Control

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**USER REQUIREMENT SPECIFICATION (URS)**

**FOR**

**VISCOMETER**

Department : Quality Control

URS no. : .....

Supersede : Nil



**PHARMA DEVILS**  
QUALITY CONTROL DEPARTMENT

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**Issued to mfg / supplier by purchase department \_\_\_\_\_**



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**1.0 Approval:**

Activity detail	Name of person	Designation	Signature	Date
Prepared By				
Reviewed By				
Approved By				

**2. Change History:**

Revision number	Revision details	Date of revision

**3.0 Purpose:**

The purpose of the user requirement for Viscometer is:  
To define the requirement for selection of Viscometer for intended use.  
To provide a specification to the vendors for their submission of quotation.  
To ease the selection process of vendors.

**4.0 Scope:**

- 4.1 This document is applicable for Viscometer intended to use at manufacturing plant.
- 4.2 The specification and criteria given in this document is to be considered but should not be limited to this.

**5.0 Specifications:**

**5.1 Description of equipment / system:**

The Viscometer shall have following components.

- Spindles
- Software
- Spindle rack
- Temperature probe
- Lab stand
- Carrying case
- Viscosity standards



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**The detail description of the components is as follows;**

**5.1.1 Software**

- Allow for the creation of customized test programme used in data collection.

**5.1.2 Temperature probe**

- Built-in temperature probe for sample monitoring.

**5.1.3 Spindles**

- The instrument supplied with a standard spindle set constructed of stainless steel.
- Additional spindle options are available in stainless steel or Teflon coating for increased corrosion resistance
- An optional spindle rack makes a convenient storage “bench” and allows easy and quick access to all spindles.

**5.1.4 Spindle rack**

- The instrument with handy spindle rack for standard spindles.
- Allow for quick and easy access.

**5.1.5 Viscosity standards**

- The instrument with a viscosity standard to check the accuracy of viscometer.
- Standards are a traceable part of calibration and verification for the instrument. Fluids at 25°C Qty.: 500 ml (Viscosity values: 5 cps & 12500 cps)

**5.2 Identification number and location:**

<b>Equipment Name</b>	<b>Identification Number</b>	<b>Location</b>
Viscometer	.....	Instrument room

**5.3 Intended use:**

Operation of equipment depends upon the production output; the equipment should be designed to work continuously for 3 shifts per day.

**5.4 Intended type of material to be handled:**

This will include handling of drug products;

- Solid & Liquid pharmaceutical raw materials



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- Ophthalmic dosage forms
- Liquid injectable

**5.5 Construction:**  
Not Applicable

**5.6 Capacity:**  
The Viscometer must be capable for routine laboratory analyses as well as those involved in research and development.

**5.7 Electrical construction:**  
Not applicable

**5.8 Control parameters:**  
Speed control in rpm, No. of speed, Min. viscosity, Max. Viscosity, measurement accuracy, Repeatability.

**5.9 Acceptable tolerance for control parameters:**

- Speed Control in rpm : 0.01 to 200 rpm
- No. of speed : 54 speeds
- Min. viscosity : 3 cps
- Max. Viscosity : 320 M cp.
- Measurement accuracy : 1%
- Repeatability : 0.2%

**5.10 Type of control System:**

- Selected report format for complying with GLP requirements.
- Full GLP capability
- Compatible with all accessories
- Automatic data collection.
- Auto zero function to ensure measurement
- Easy-to-use keypad for simple selection of test parameters.

**5.11 Feasible parameters to be set:**

- Selection of spindle, RPM, Name of users, Name of sample for analysis etc.

**5.12 Parameters to be indicated by control systems:**

1. Continuous display of: Viscosity (cP or mPa<sup>-s</sup>), Temperature, shear rate, shear stress, % torque, spindle.



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2. Time and date formatting.
3. Formatting Format for recording data with company's name in header.

**5.13 Available utilities:**

Utilities required for electric connection can be provided.

**5.14 Limitations / constraints:**

Not Applicable

**5.15 Regulatory requirements:**

The instrument measuring technique must comply to pharmacopoeial requirement of USP/BP/ph.Eur

**5.16 Delivery Address:**

.....

**6.0 Safety:**

Proper equipment earthing shall be provided.

**7.0 Vendor Scope:**

**7.1 Spare Parts:**

A suggested spare parts listing will be provided that includes:

- Consumable wear parts
- Parts that are easily broken
- Parts that can wear out, and are long lead time availability.
- Electronic components those are not readily available from a local source to the user.
- The Supplier will either stock frequently required spare parts, or provide the manufacturer name and part number for those parts.

**7.2 Support:**

- Start-up Support  
Start-up support shall consist of full time assistance on the User's site for installation, start-up and commissioning.
- Training  
User training shall consist of equipment training by a qualified trainer. Certificates of training shall be provided for each person completing the training program.



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- **Post Start-up Support**  
Post start-up support shall consist of User site visits for a period of 1 year after the completion of commissioning activities as and when required.
- **Technical Support**  
Technical support shall be available via telephone for a period of 5 years following the completion of commissioning.

**8.0 Documentation:**

S.No.	Document	Mode
1.	User manual	Paper or .pdf
2.	Software guide	Paper or .pdf
3.	Qualification documents	Paper
4.	Spare parts list	Paper
5.	List of users	Paper

**9.0 References:**

USP/BP/In house