



**PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY**

**PROTOCOL  
FOR  
RISK ASSESSMENT  
OF  
WAREHOUSE FACILITY  
Facility: Warehouse  
LOCATION: .....**

|                               |    |
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## PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY

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**PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY**

**1. Protocol Approval**

This is a specific protocol for Risk assessment of warehouse facility of ..... which. This Protocol has been prepared, reviewed and approved by following

**Prepared By:**

| Name | Designation | Department | Signature | Date |
|------|-------------|------------|-----------|------|
|      |             |            |           |      |

**Reviewed By:**

| Name | Designation | Department | Signature | Date |
|------|-------------|------------|-----------|------|
|      |             |            |           |      |
|      |             |            |           |      |
|      |             |            |           |      |
|      |             |            |           |      |

**Approved By:**

| Name | Designation | Department | Signature | Date |
|------|-------------|------------|-----------|------|
|      |             |            |           |      |
|      |             |            |           |      |



## PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY

### 2.0 Overview

#### 2.1 Objective:

The Objective of this Protocol is to adopt a systematic process for the assessment, control, communication and review of risk associated with the warehouse facility to store products.

#### 2.2 Purpose and Scope

The purpose of this Protocol is to outline a scientific and practical approach for decision making process by applying a suitable tool of risk assessment covering all aspects of risk associated with Warehouse practice.

#### 2.3 Risk Assessment Team

- Production Executive/Officer/Manager
- Quality control Executive/Officer/Manager
- Projects Engineer/Sr. Engineer/Manager
- Maintenance Executive/Officer/Manager
- Quality Assurance Executive/Officer/Manager

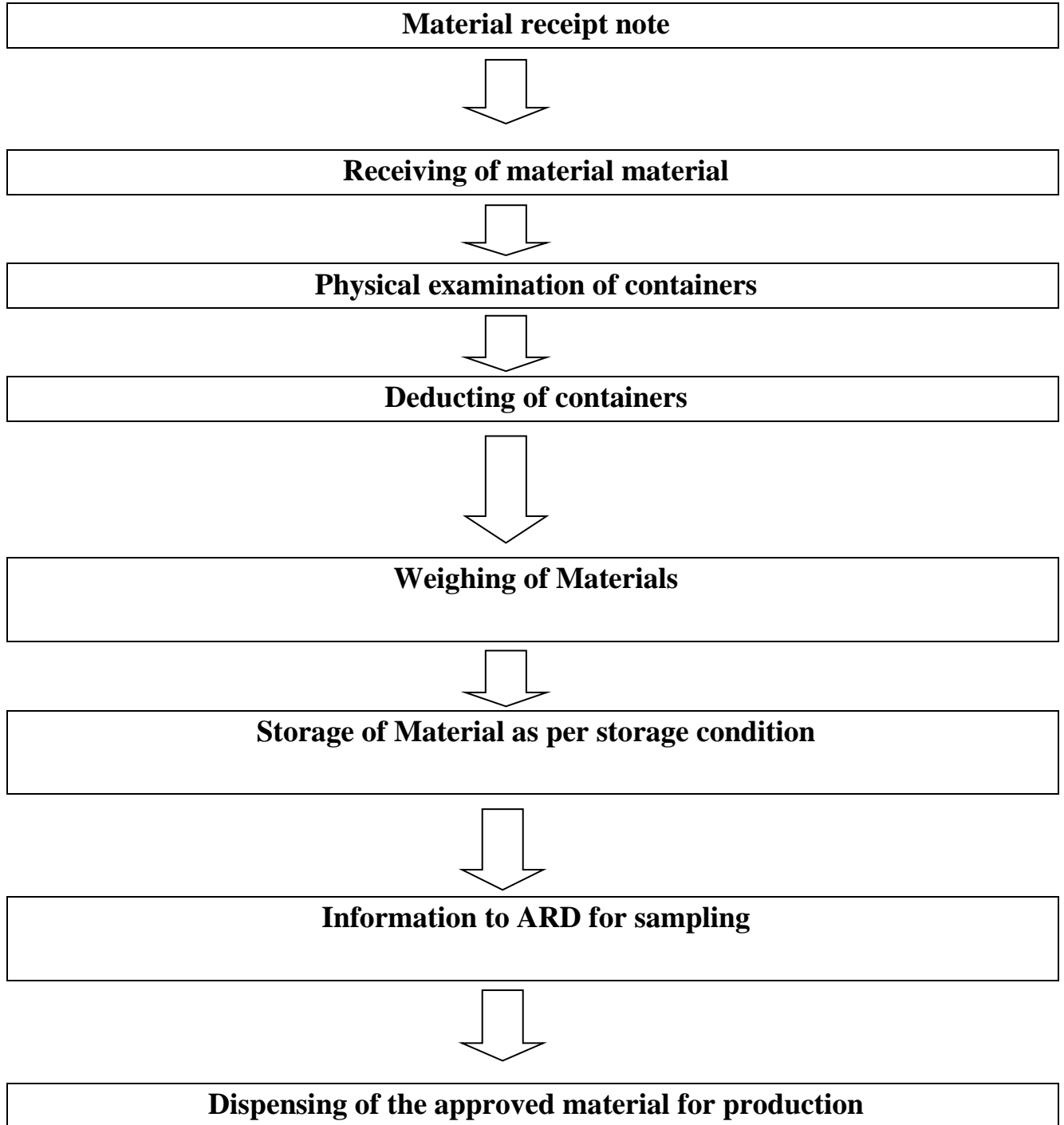
#### 2.4 Responsibility

| S.No. | Department               | Designation                  | Responsibility  |
|-------|--------------------------|------------------------------|---|
| 1.    | <b>Warehouse</b>         | Executive /Officer / Manager | Review of Protocol & report<br>To Provide the all relevant information that are required while undergoing Risk assessment process i.e. Quantity, Packaging etc.   |
| 2.    | <b>Quality control</b>   | Executive /Officer / Manager | Review of Protocol & report<br>To Provide information about the availability of Analytical methods<br>Pharmacopeia reference and finally reviewing the testing procedures   |
| 3.    | <b>Maintenance</b>       | Executive /Officer / Manager | Review of Protocol & report<br>To assist the risk assessment team about the technical queries of facility & equipments  |
| 4.    | <b>Quality Assurance</b> | Executive /Officer / Manager | Preparation of Protocol & report<br>To review all the Procedural controls both in-house and vendor<br>To conduct audits to assess the quality management system and manufacturing facility<br>Final approval of Protocol & report By head quality Assurance |



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**3.0 Warehouse Practice for material flow Diagram:**





## PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY

### 4.0 Introduction

Risk analysis for warehouse facility and practice shall be performed by taking into the probability, occurrence and Severity. The risk is identified analyzed and evaluated. The risk identified analyzed and evaluated for receiving of material, Deducting of material, weighing of material, storage of materials, sampling of raw materials, dispensing of raw materials and rodent control.

### 4.1 Quality Risk Management Process

Risk assessment is a systematic process of organizing information to support a risk decision to be made within a risk management process. It consists Identification of hazards and the analysis and evaluation of risks associated with exposure to those hazards

Quality risk assessment begins with a well defined problem description or risk question.

For risk assessment process three fundamental questions are considered

- What might go wrong?
- What is likely hood (**Occurrence**) it will go wrong?
- What are the consequences (**severity**)?

#### • Risk Identification

Risk Identification is systematic use of information to identify hazards referring to risk questions or problem description. Information may include historical data theoretical analysis, informed opinions and concerns of stakeholders. risk Identification will be conducted by reviewing the types of events that might occur in both normal and unusual situations. This may be done by challenging the normal presumptions, and considering the possibilities of unanticipated situations. For each risk event, the underlying (root) cause should be determined that will create the potential risk occurrence.

Risk Identification addresses the “what might go wrong” question including identifying the possible consequences. This provides the basis for the further steps in quality risk management process.

#### • Risk Analysis

Risk analysis is the estimation of risk associated with the identified hazards.

It is the quantitative or qualitative process of linking the likelihood of occurrence and severity of harm and sometime the detectability of harm is also consider during estimation of risk.

#### • Risk Evaluation

Risk Evaluation compares the identified and analyzed risk against the given risk criteria. Risk evaluation considers the strength of evidence for all three of fundamental questions.

Risks are ranked by scoring various criteria with appropriate numerical ratings, adding to scores to determine the overall score of each risk, and sorting the risks into descending order based on each score. A risk scoring threshold is established, over which risks must be mitigated using adequate design and/ or process controls that will protect the system. Those risks that fall below the threshold are either



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unmitigated or scheduled for later mitigation. An additional threshold or characteristic of risk can be used to determine the differentiation of non- mitigation versus postponed mitigation.

- **Risk Control**

Risk control includes decision making to reduce or mitigate risk. The purpose of risk control is to reduce the risk to the acceptance level

The risk control is done by considering the following question

- Is the risk above an acceptable level?
- What can be done to reduce or eliminate risk?
- What is appropriate balance among benefits, risks and resources?
- Are new risk is introduced as a result identified risk being controlled?

- **Risk Reduction**

Risk reduction focuses on processes the mitigation or avoidance of quality risk when it exceeds the acceptable level. Risk reduction includes action taken to mitigate the severity, occurrence or probability of harm and the processes that improve the detectability of harm. It is the part of risk control strategy and involves

- Engineering Control
- Procedural Control
- Manual control etc.



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### 4.2 Risk Assessment Legend

#### A. Severity

| Ranking | Effect      | Criteria  |
|---------|-------------|---|
| 10      | Hazardous   | Hazardous effect without warning. Safety related.<br>Regulatory non-compliant.  |
| 9       | Serious     | Potential hazardous effect. Able to stop without mishap.<br>Regulatory compliance in jeopardy.                                      |
| 8       | Extreme     | Item inoperable but safe. Customer very dissatisfied.   |
| 7       | Major       | Performance severely affected but functional and safe.<br>Customer dissatisfied.  |
| 6       | Significant | Performance degraded but operable and safe. Non-vital part inoperable. Customer experiences discomfort.                             |
| 5       | Moderate    | Performance moderately affected. Fault on non-vital part requires repair. Customer experiences some dissatisfaction.                |
| 4       | Minor       | Minor effect on performance. Fault does not require repair.<br>Non-vital fault always noticed. Customer experiences minor nuisance. |
| 3       | Slight      | Slight effect on performance. Non-vital fault notice most of the time. Customer is slightly annoyed.                                |
| 2       | Very Slight | Very slight effect on performance. Non-vital fault may be noticed. Customer is not annoyed.   |
| 1       | None        | No effect.  |





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### B. Probability or Occurrence

| Ranking | Possible Failure Rates | Probability of Failure |
|---------|------------------------|------------------------|
| 10      | $\geq 1$ in 2          | Almost certain.        |
| 9       | 1 in 3                 | Very high.             |
| 8       | 1 in 8                 | High.                  |
| 7       | 1 in 20                | Moderately high.       |
| 6       | 1 in 80                | Medium                 |
| 5       | 1 in 400               | Low                    |
| 4       | 1 in 2,000             | Slight                 |
| 3       | 1 in 15,000            | Very slight.           |
| 2       | 1 in 150,000           | Remote.                |
| 1       | 1 in 1,500,000         | Almost impossible.     |

### C. Detection

| Ranking | Detection            | Likelihood of Detection by design control                           |
|---------|----------------------|---|
| 10      | Absolute Uncertainty | No design control or design control will not detect potential cause |
| 9       | Very Remote          | Very remote chance design control will detect potential cause.      |
| 8       | Remote               | Remote chance design control will detect potential cause.           |
| 7       | Very Low             | Very low chance design control will detect potential cause.         |
| 6       | Low                  | Low chance design control will detect potential cause.              |
| 5       | Moderate             | Moderate chance design control will detect potential cause.         |
| 4       | Moderately High      | Moderately high chance design control will detect potential cause.  |
| 3       | High                 | High chance design control will detect potential cause.             |
| 2       | Very High            | Very high chance design control will detect potential               |
| 1       | Almost Certain       | Almost certain that the design control will detect potential cause. |



## **PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY**

### **4.3 Risk Assessment Tool – Failure Mode effect Analysis (FMEA)**

#### **4.3.1 Risk Identification**

Risk assessment team shall identify all possible failure modes of warehouse facility by reviewing the various aspects of facility design & operational features, Provisions and Adopted procedures.

The risk identification involves three aspects

#### **1. Identification of Failure Mode of Ware house facility**

- a. Facility
- b. Equipments
- c. Storage
- d. Equipment Cleaning
- e. Sampling, Handling & Testing
- f. Mix-up
- g. Packing & Storage of the Product
- h. Environment of the Plant.

#### **2. Identification of Potential cause**

- a. Operator Error
- b. Equipment Malfunctioning
- c. Instrument malfunctioning
- d. Non availability or Non rational Procedures
- e. Inefficient Provisions for operations etc.

#### **3. The consequences i.e. End results of failure mode**

The failure Mode may leads to

- a. GMP Violation
- b. Contaminated Product
- c. Unsafe operating conditions
- d. Unsafe environmental conditions

The identification done for the risk shall have scientific rational and must be justified for its validity. The below mentioned table shall be used for Risk Identification process.



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| S.No.                      | Failure Mode<br>{What can go wrong} | Potential cause<br>of Failure | What are the<br>Consequences | Justification |
|----------------------------|-------------------------------------|-------------------------------|------------------------------|---------------|
| <b>Risk Identification</b> |                                     |                               |                              |               |
| 1                          | Facility                            |                               |                              |               |
| 2                          | Equipments                          |                               |                              |               |
| 3                          | Storage                             |                               |                              |               |
| 4                          | Equipment Cleaning                  |                               |                              |               |
| 5                          | Sampling, Handling &<br>Testing     |                               |                              |               |
| 6                          | Mix-up                              |                               |                              |               |
| 7                          | Packing & Storage of<br>the Product |                               |                              |               |
| 8                          | Environment of the<br>Plant.        |                               |                              |               |



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### 4.3.2 Risk Analysis

Risk Analysis is the second step of risk identification Process. It involves the assessment of the

1.0 Severity of the Consequence of failure Mode

2.0 The Probability or Occurrence of Failure mode by reviewing effectiveness of the existing Design control

3.0 Its detectability under the existing design control

Base upon the analysis Risk priority number will be assigned to the particular failure Mode as per the formula

***RPN = Severity X Occurrence X Detection***

Each index ranges from 1 (lowest risk) to 10 (highest risk). The overall risk of each failure is called Risk Priority Number (RPN) and the product of Severity (S), Occurrence (O), and Detection (D) rankings:

$RPN = S \times O \times D$ . The RPN (ranging from 1 to 1000) is used to prioritize all potential failures to decide upon actions leading to reduce the risk, usually by reducing likelihood of occurrence and improving controls for detecting the failure

The below mentioned table shall be used for Risk Analysis process



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| S.No. | Failure Mode<br>{What can go wrong} | Potential cause of<br>Failure | What are the<br>Consequences | Severity      | Probability | Detection | Risk Priority<br>Number | Existing<br>Design Control |
|-------|-------------------------------------|-------------------------------|------------------------------|---------------|-------------|-----------|-------------------------|----------------------------|
|       |                                     |                               |                              | (S)           | (P)         | (D)       | RPN=S x P x D           |                            |
|       |                                     |                               |                              | Risk Analysis |             |           |                         |                            |
| 1.    | Facility                            |                               |                              |               |             |           |                         |                            |
| 2.    | Equipments                          |                               |                              |               |             |           |                         |                            |
| 3.    | Storage                             |                               |                              |               |             |           |                         |                            |
| 4.    | Equipment Cleaning                  |                               |                              |               |             |           |                         |                            |
| 5.    | Sampling, Handling &<br>Testing     |                               |                              |               |             |           |                         |                            |
| 6.    | Mix-up                              |                               |                              |               |             |           |                         |                            |
| 7.    | Packing & Storage of<br>the Product |                               |                              |               |             |           |                         |                            |
| 8.    | Environment of the<br>Plant.        |                               |                              |               |             |           |                         |                            |



## **PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY**

### **4.3.3 Risk Reduction or Mitigation**

The Risk Reduction or Mitigation is the Third step of Risk assessment process. if the Existing design control cannot lead the risk priority number to the acceptable level then additional design control shall be worked by providing

1. New or Improved Provisions or Procedures
2. Modification in the existing facility design
3. Additional resources
4. Improved control strategy etc.

The additional design control shall be appropriately worked out to reduce the risk to its acceptable level. The below mentioned table shall be used for the Risk Reduction or Mitigation process



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| S.No.                  | Failure Mode<br>{What can go wrong} | Potential<br>cause of<br>Failure | Existing<br>Design<br>Control | Severity | Probability | Detection | Risk<br>Priority<br>Number<br>(RPN) | Additional<br>Design<br>Control | Severity | Probability | Detection | Risk<br>Priority<br>Number<br>(RPN) |
|------------------------|-------------------------------------|----------------------------------|-------------------------------|----------|-------------|-----------|-------------------------------------|---------------------------------|----------|-------------|-----------|-------------------------------------|
|                        |                                     |                                  |                               | (S)      | (P)         | (D)       |                                     |                                 | (S)      | (P)         | (D)       |                                     |
| <b>Risk Mitigation</b> |                                     |                                  |                               |          |             |           |                                     |                                 |          |             |           |                                     |
| 1.                     | <b>Facility</b>                     |                                  |                               |          |             |           | <b>RPN=<br/>S x P x D</b>           |                                 |          |             |           | <b>RPN=S x P x D</b>                |
| 2.                     | <b>Equipments</b>                   |                                  |                               |          |             |           | <b>RPN=S x<br/>P x D</b>            |                                 |          |             |           | <b>RPN=S x P x D</b>                |
| 3.                     | <b>Storage</b>                      |                                  |                               |          |             |           | <b>RPN=S x<br/>P x D</b>            |                                 |          |             |           | <b>RPN=S x P x D</b>                |







## PROTOCOL FOR RISK ASSESSMENT OF WAREHOUSE FACILITY

### 5.0 Acceptance Criteria

The Risk Priority Number shall be within the range  $0 < \text{RPN} < 100$

### 6.0 Risk Control Strategy

| S No. | Risk Priority Number      | Risk Decision   | Risk control strategy  |
|-------|---------------------------|-----------------|--|
| 1.    | $0 < \text{RPN} < 100$    | Risk Acceptable | No control is required   |
| 2.    | $100 < \text{RPN} < 500$  | Risk Reduction  | Additional Procedural Control<br>Manual Control<br>Documentary Evidence                                  |
| 3.    | $500 < \text{RPN} < 1000$ | Risk Reduction  | Rugged Procedural control<br>Additional Manual Control<br>Auditing<br>Engineering controls (if Possible) |

**7.0 Summary and Conclusion** The report shall be prepared by evaluating all possible risks and finally shall be approved by Quality Assurance head

### 8.0 Report Approval.

The report shall be prepared by evaluating all possible risks and finally approved by Quality Assurance head.

### 9.0 References & Attachments:

1. Risk Management Master Plan (RMMP)
2. ICH Q9
3. PICS Annexure – 20.
4. Annexure :



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**Annexure – 01**

**List of Reference Documents**

|                      |           |
|----------------------|-----------|
| <b>Facility:</b>     | Warehouse |
| <b>Location:</b>     |           |
| <b>No. of Pages:</b> |           |