

QUALITY ASSURANCE DEPARTMENT

| S.No. | Process | Risk | GMP | Justification | Other Risk | Justification | Risk Level | Risk | k Control | |
|--------|--------------------------------|---|----------------|--|-------------|---|------------|--|------------------------|--------------|
| 5.110. | Steps/Component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| | | | | P | RETREATME | NT SYSTEM | | | | |
| A. Pro | ocess | | | | | | | | | |
| A.1. R | Raw Water Tank | | | | | | | | | |
| 1. | Bore well water (Raw water) | Increased microbial and particle contaminatio n of the in- feed raw water | Yes | The system shall be inefficient to remove the increased microbial and particulate contamination. | Operational | Frequent changes of the RO membrane | Low | The raw water from the bore well shall be transferred to a closed underground storage tank. The transfer piping shall be provided with the facility for adding sodium hypochlorite solution on line to raw water. | Acceptable | IQ/OQ |
| 2. | Bore well water (Raw water) | Water cannot be withdrawn completely from the storage tank | Yes | This is required during cleaning of the tank or when tank is contaminated chemically or microbiologically | No | NA | Low | Tank bottom shall be sloped to a small sump from where water can be pumped out. | Acceptable | IQ/OQ |
| 3. | Bore well water (Raw water) | Tank is directly exposed to environment | Yes | This may lead to increased microbial and particulate contamination | Operational | Cleaning of the tank will be difficult. | Medium | The tank shall be properly closed with lid | Acceptable | IQ |



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QUALITY RISK ASSESSEMENT AND MITIGATION PLAN FOR PURIFIED WATER PRE-TREATMENT, GENERATION, STORAGE & & DISTRIBUTION SYSTEM

| S.No. | Process | Risk | GMP | Justification | Other Risk | Justification | Risk Level | Risl | c Control | |
|--------|--------------------------------|---|----------------|---|-------------|--|------------|--|------------------------|--------------|
| 5.110. | Steps/Component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| | | | | P | RETREATME | NT SYSTEM | | | | |
| 4. | Bore well water (Raw water) | Cleaning of the under ground storage tank is not possible. | Yes | After a long period of time the microbial and particulate contamination may be increased and the system may be inefficient to remove the increased microbial and particulate contamination. | No | NA | Low | The tank shall be provided with man entry for cleaning in regular interval. The SOP for cleaning shall be prepared and the frequency of the cleaning shall be established. | Acceptable | IQ/OQ |
| 5. | Bore well water (Raw water) | Insufficient quantity of raw water | No | The quantity of raw water shall not have any impact on the product quality | Operational | The process may stop due to lack of raw water. | Low | The raw water storage tank shall be sized as per the downstream requirements. The tank shall be provided with level indicator for high and low level to have a uninterrupted flow. | Acceptable | IQ/OQ |
| 6. | Bore well water (Raw water) | Tank wall and floor is not leak proof | Yes | Unexpected intrusion of micro- organism | EHS | Water may be contaminated by sewage water or contaminated by heavy minerals. | High | Tank should have suitable construction of RCC with Epoxy coating/Tiles is recommended. In regular basis tank should be inspected for any crack | Low | IQ |



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| No. | steps/component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 7. | Bore Well Water | Sampling of the bore well water is not possible | Yes | The bore water quality shall decide the final purified water quality and the extent of the pretreatment. | No | NA | High | SOP for raw water sampling shall be prepared. Considering the borewell water quality the pretreatment process shall be established. | Acceptable | IQ/OQ |
| 8. | Raw Water | Overflow of raw water in under ground storage tank. | No | Over flow water shall not affect the product quality | Operational | Spillage of excess wate r requires frequent cleaning of the area | Low | The ground water storage tank shall be provided with level indicator for high water level in the tank. | Acceptable | IQ |
| 9. | Raw Water | Water stagnant in under ground tank. | yes | The water stagnant will rise the microbial content in the water | No | NA | High | An online sodium hypochlorite dosing in water is considered with sampling points. During validation sanitization process and frequency is to be established. SOP should be written, confirmed and implemented. | Acceptable | IQ& OQ. |
| 10. | Chlorine level | Low chemical level in dosing tank | Yes | Low level of chemical will not disinfect as per the requirement | No | NA | High | Level sensor shall be provided in case of low level of chlorine in dosing tank. | Acceptable | IQ |
| 11. | Water filtration | Contamination of the RO unit with the coarse suspended particles in the raw water. | No | The coarse particles shall be removed in the RO and hence no impact on the product quality | Operational | The RO unit shall be chocked and damaged by the coars e particle | Low | Multi grade filter shall be provided for the filtration of coarse particles. | Acceptable | IQ |



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| No. | steps/component | | Risk Yes/No | | type | | | Mitigation Method | | Verification | |
| 12. | Multi Grade Filter | Choking of the filters | No | Choking of the filter shall have no impact on the product quality | Operational | Frequent removal of the filters | Low | Multi grade filter shall be dismantle type for easy removal and installationInstalling of Pressure Gauge at the inlet of MGF and across the filter to detect the chock Sampling Point shall be provided at inlet and outlet Backwash with high flow rate Operating, Preventive Maintenance SOP & Training. | Acceptable | IQ/OQ | |
| 13. | Multi Grade Filter | Material of construction is not compatible with water in long run as the water has chlorine content. | No | NA | Operational | Iron and rust particles may carry over with water and increases the load on the downstream equipment. Life time of the equipment will come down. | Low | The Multi-grade filter MOC to be well designed, Rubber lined mild steel is recommended | Acceptable | IQ | |
| 14. | Multi Grade Filter | Required water velocity is not available to pass through the filter. | No | NA | Operational | Reduction in the velocity of water will affect in the total output of the water system. Backwash with high flow rate is not possible. | Medium | Installing of Pressure Gauge at the inlet of MGF and across the filter to detect the water velocity continuously. | Acceptable | IQ | |



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| No. | steps/component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 15. | Multi Grade Filter | As the porosity of the MGF is high only the coarse particle will be withhold | No | NA | Operational | The tiny particle may pass through and chock the R.O membrane. | Medium | Micron filter can be considered to address the same. | Acceptable | IQ |
| 16. | Multi Grade Filter | Microbial growth in filters. | Yes | During non operation of the system the water hold up will be stagnant and possibility for microbial growth. | No | NA | Medium | -Whole installation shall be designed as complete drainable type to avoid such hold up and installation of pressure Gauges As the water is chlorinated the possibility of microbial grow this considerable less. | Acceptable | IQ & OQ |
| 17. | SMBS | Chlorine content is high | Yes | The chlorine content in water shall lead to oxidation of the RO membrane and hence shall affect the final water quality. | Operational | The membrane shall need to be replaced frequently. | High | The dosing unit shall be provided for sodium meta-bi-sulfite (SMBS) addition to the water. The ORP sensor shall be provided for monitoring the chlorine content of water with auto dump valve. | Acceptable | IQ/OQ |
| 18. | Antiscalant dosing | Not provided | No | Does not have impact on output quality of the water | Operational | Precipitation of silica on RO membrane can damage the membrane | Low | Anti-scalant dosing shall be provided before RO | Acceptable | IQ |



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|-----|-------------------------------------|---|-----|--|-------------|---|------------|--|------------|---------|
| 19. | | Microbial growth in filters. | Yes | During no n operation of the system the water hold up will be stagnant an d possibility for microbial growth. | No | NA | Medium | -System to be designed with sanitization facility As the water is chlorinated the possibility of microbial growth is considerable less. | Acceptable | IQ & OQ |
| 20. | Industrial RO unit | Not provided. Sampling after RO is not possible. | Yes | RO unit is required to generate process water required for purified water generation system. Water quality shall not be checked | No | NA | High | Industrial RO unit shall be provided where water is separated from dissolved salts in solution by filtering through a semi permeabl e membrane Sampling point after RO shall be provided and from the R.O product water tank. | Acceptable | IQ/OQ |
| 21. | Feed Pump for Reverse Osmosis -1 | Water flow rate is not sufficient. | No | NA | Operational | -If sufficient water flow is not available cavitation of the pump takes place Pump can't deliver the required pressure of R.O system. | Medium | It should be designed in such a way that the water passing through CF, should be equipped with level indicator and controller to give a undisturbed continuous flow to the R.O. | Acceptable | IQ & OQ |



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| No. | steps/component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 22. | Industrial RO unit | Various process parameter like pH, conductivity, flow rate are not monitored | Yes | Critical GMP process parameter | No | NA | High | The RO unit shall be provided with the provision for monitoring, indicating and controlling the pH, conductivity and flow rate of water. If the output water is not meeting the desired result the water will be drained without collecting in the potable water tank. | Acceptable | IQ/OQ |
| | | | | | FINAL TRI | EATMENT | | _ | | |
| 23. | Industrial RO unit | Possibility of microbial growth in the industrial R.O | Yes | Purified water quality will be affected. | No | NA | High | The R.O shall be chemically sanitizable, and the system shall be provide with CIP system to clean and sanitize the R.O. SOP for sanitization and interval for sanitization shall be adopted during validation. The R.O filtered Potable water shall be collected in the HDPE tank for easy cleaning. | Acceptable | IQ/OQ & PQ. |
| 24. | Industrial RO-2 | Water quality fails at out let of RO+EDI unit. | Yes | Water quality must meet the specified conductivity | No | NA | High | The water shall be dumped and recirculated to soft water tank. | Acceptable | IQ& OQ |
| 25. | pH correction dosing system | pH dosing not provided | No | Does not have impact on output water quality | Operational | Water with high or low pH may damage the RO membrane | Low | pH correction dosing system shall be provided before industrial RO | Acceptable | IQ |



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|-----|-----------------|---|----------------|---|-------------|--|------------|---|------------------------|--------------|
| No. | steps/component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 26. | RO+EDI unit | The operation is not auto controlled | Yes | The water quality may be affected by manual operation of the RO unit due to human errors. | Operational | The manual operation is difficult. | High | The RO unit shall be fully automatic and PLC based. | Acceptable | IQ& OQ |
| 27. | EDI | Various process parameter like pH, conductivity, flow rate, TOC are not monitored. Sampling point after EDI not provided. | Yes | Critical GMP process parameter Water quality shall not be checked | No | NA | High | The unit shall be provided with the provision for monitoring, indicating and controlling the pH, conductivity and flow rate of water. Sampling point after EDI shall be provided | Acceptable | IQ& OQ |
| | | | | STORAGE AN | D DISTRIBUT | TION OF PURIFII | EDWATER | | | |
| 28. | Storage Tank | No storage of purified water before use. | No | The water quality shall not be affected if not stored. | Operational | It is difficult for providing several user points from the single point of generation | Low | The purified water generated shall be stored in a storage tank. The purified water from the RO+EDI shall be in the loop and returned to the in-feed water storage tank | Acceptable | IQ& OQ |



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| 29. | Storage Tank | Low water level in the storage tank. | No | The water level shall not affect the water quality | | No water in the tank, the Pump will run dry. It may lead to damage the pump and affect the process. Manual observation of the water level is difficult | Low | The storage tank shall be provided with level switch for water low level. | Acceptable | IQ& OQ |
|-----|--------------|--------------------------------------|----|--|--|--|-----|---|------------|--------|
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| No. | steps/component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 30. | | Overflow of Purified water from storage tank. | No | Over flow water shall not affect the water quality | Operational | Overflow of excess water requires frequent cleaning of the area | Low | The Purified water buffer storage tank shall be provided with level indicator for high water level in the tank. The flow to the tank shall be stopped if tank is full and the water flow shall be in the loop return to the RO feed tank. | Acceptable | IQ& OQ |
| 31. | | Water stagnant in the purified water collection tank. | Yes | Possibility of Microbial growth. | No | NA | High | Spray balls will be considered at the return flow to create proper agitation. | Acceptable | IQ |
| A.3.] | Discharging of outpu | t | | | | | | | | |
| 32. | Distribution | Water stagnancy in the distribution line to different user points. No sampling point provided | Yes | Water contamination may increase due to the bio-load in the distribution line to different user points. Sampling point is required to check water quality in loop and user points | Operational | Removal of stagnant water each time before use shall be very difficult. | High | -The water distribution shall be in a loop system. The water shall be in continuous flow in the loopAll pipeline shall have drainable slope of > 1:100 -The dead leg in the loop shall not be more than 1.5d. (d- diameter of the extended part) Sampling points shall be provided at return loop and all user points. | Acceptable | IQ& OQ |



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| No. | steps/component | | Risk Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 33. | Distribution | Flow rate in the loop is low. | Yes | Low flow rate tends to bio-film formation in the pipe. | No | NA | High | -Specified flow rate will be maintained in the loop at supply and return lineFlow switch will be considered on the return line with VFD connection to the distribution pump. | Acceptable | IQ& OQ |
| 34. | Distribution | Distribution loop is not provided with UV purifier | Yes | Water contamination may occur | No | NA | Medium | UV purifier shall be provided in the distribution loop with intensity meter for the UVlamp | Acceptable | IQ& OQ |
| | Equipment Construc | tion | | | | | | | | |
| B.1.] | Internal Surface | 1 | | | T | T | T | | | |
| 35. | Surface | Internal surface is not compatible with the water | Yes | May lead to the water contamination | No | NA | High | Metallic critical contact surfaces (piping, storage tank for purified water) shall be constructed of 316L grade stainless steel or better, electro polished, orbitally welded after the outlet of RO to the user point. For pretreatment stage all interconnecting pipes shall be GI / SS304. Supporting structure shall be of SS304 Diaphragm Valves: SS 316L, electro polished Purified water distribution pipeline shall be of SS316 | Acceptable | IQ |



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| S. | Process stong/component | Risk | GMP Risk | Justification | Other Risk | Justification | Risk Level | | Risk ontrol | |
|-----|-------------------------|--|-------------|--|------------|---------------|------------|--|------------------------|--------------|
| No. | steps/component | | Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 36. | Polymeric materials | Polymeric materials are not compatible and are not replaceable | Yes | Shall lead to water contamination | No | NA | High | Gaskets (shall be high temperature &pressure resistant)als and O-rings coming in direct /indirect contact surfaces shall be made up of food grade polymeric materials only. The easy change of gaskets must be possible. Vendor shall provide the certificate for food grade polymeric material. | Acceptable | IQ |
| 37. | Welding Joints | Weld joints not ground properly and are not passivated | Yes | Uneven and improperly ground weld joints will form a space for dust accumulation | No | Na | High | All welds shall be ground finished to < 1.2 μm Ra and properly passivated and orbital welding should be done. | Acceptable | IQ |
| 38. | Finishing | Internal finish is not proper | Yes | May lead to improper cleaning of the surface which will lead to microbial growth hence product contamination | No | Na | High | All internal metallic surface shall be mirror polished with <0.4µmRa | Acceptable | IQ |
| 39. | Joints | Joints are leaking | Yes | Water contamination may affect the final water quality. | No | NA | High | Suitable gaskets shall be provided for air tight connection which shall be replaceable. Quick release Tri-clover joints are recommended. | Acceptable | IQ |



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| No. | steps/component | | Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 40. | Surface | Surface is not clean room suitable | Yes | May lead to the clean room contamination | No | NA | Medium | Supporting structures and frames shall be SS 304. | Acceptable | IQ |
| 41. | Finishing | External finish is not proper | Yes | May lead to the microbial growth | No | NA | Medium | External surface shall be free from sharp edges, corners, crevices etc., all metallic external surface shall be matt finished | Acceptable | IQ |
| 42. | Lubricant | Lubricant used is not food grade and is toxic in nature | Yes | Used lubricants coming in contact of the potential product contact surfaces may lead to the contamination of the product | No | NA | Medium | Lubricant shall not enter in processing zone of equipment. An y lubricant, if used in the equipment must be food grade andnon-toxic. Vendor shall provide the certificate | Acceptable | IQ |
| 43. | Sensors | Sensors not calibratable | Yes | Non calibrated sensors may lead to false machine functions | No | NA | Low | It should be possible to calibrate sensors (3-point calibration, full loop calibration) | Acceptable | IQ |
| C. Ec | uipment Automatior | 1 | | | | | | | | |
| 44. | Process automation | Process parameters are not controlled automatically. | Yes | Possibility of human error leads to a process which is not validated | No | Na | High | The equipment shall control & detect failure mode automatically. The System shall be PLC based and fully automatic. | Acceptable | IQ& OQ |



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| No. | steps/component | | Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 45. | Cleaning and sanitization automation | Cleaning and sanitization process parameters are not controlled automatically | Yes | Possibility of human error leads to a cleaning procedure which is not validated | No | NA | High | Cleaning process shall be performed by a automatically controlled system. Suitable PLC control shall be considered. | Acceptable | IQ& OQ |
| 46. | Setting of process and viewing / monitoring of parameters | No means are provided to enter process parameters and indication of control values | Yes | Basic GMP requirement | No | NA | Medium | Human Machine interface: Loca l indication panel, local switch panel auto for operation of control value must be provided. | Acceptable | IQ& OQ |
| 47. | Temperature | Control of jacket temperature is not provided | Yes | Temperature is key parameter for hot water sanitization | No | NA | Medium | Temperature indicator cum controller shall be provided for jacket temperature. | Acceptable | IQ |
| 48. | GMP failure indication | No indication is provided in case of critical parameters are out of limit | Yes | Process critical control parameters out of limit may lead to the product of unacceptable quality | No | NA | High | System shall generate audio-visual alarm and print the alarms in case critical process parameters are out of limit. | Acceptable | IQ& OQ |
| 49. | GMP failure indication | No indication is provided for critical component failure e.g. Pump | Yes | Water flow in the loop continuously is a GMP requirement | EHS | May lead to some accident | Medium | System shall generate audio-visual alarm and print the alarms in case of critical System failure. | Acceptable | OQ |
| 50. | GMP failure indication | No indication is provided for utility supply failure | Yes | May lead to the water out of specification | No | NA | Medium | System shall generate audio-visual alarm and print the alarms in case of utility supply failure | Acceptable | OQ |



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| No. | steps/component | | Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 51. | Electronic data control system | System does not comply 21 CFR part 11 | Yes | It is a basic GMP requirement that software, if used to generate, process, store the quality critical electronic data must be validated and must comply 21 CFR Part 11 requirements | No | NA | Medium | Software used shall comply to 21 CFR part 11. vendor shall provide the 21 CFR part 11 compliance certificate. | Acceptable | IQ& OQ |
| 52. | Electronic data control system | Uncontrolled access to the operating system | Yes | Unauthorized access may lead to uncontrolled change in critical process parameter | No | NA | High | System security shall be provided to access the operating system and configurable parameter values through access password (3 level access to operating parameter shall be preferred) | Acceptable | OQ |
| 53. | Process Display and record printing | No process display and record printing system is provided | Yes | Basic GMP requirement | No | NA | Medium | Local display panel shall be provided to display critical parameter and batch printing system shall be provided for printing of critical process parameters | Acceptable | OQ |
| D. Sy | stem Cleaning and sa | anitization | | | | | | | | • |
| 54. | Cleaning | Cleaning is not possible | Yes | Cleaning is basic GMP requirement | No | NA | Medium | The external surface shall be smooth for easy manual cleaning. The storage tank and distribution system shall be hot water cleanable. | Acceptable | IQ& OQ |



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| NO. | steps/component | | Yes/No | | type | | | Mitigation Method | Residual risk level | Verification |
| 55. | Sanitization | Sanitization not possible | Yes | Sanitization of the water system is basic process and GMP requirement | No | NA | Low | The industrial RO shall be chemical sanitizable The RO shall be hot water sanitizable The storage tank and distribution line shall be hot water sanitizable | Acceptable | IQ& OQ |
| E. Sy | stem safety | | | | 1 | | | | | |
| 56. | Electrical system | Electrical systems are not verified for safety | No | NA | EHS | May lead to an accident | Medium | All electrical systems shall be tested for safety and shall be provided with safety markings e.g. C.E. marking. The noise liberated by the system shall not be more than 80 db from 1m from the system. | Acceptable | IQ |
| 57. | Electrical system | Emergency stop | No | NA | EHS | NA | Low | Emergency stop shall be in the accessible limit. | Acceptable | IQ |
| 58. | Power failure | System doesn't comes to rest | No | NA | EHS | May lead to some accident | Medium | On power failure System must come to rest to protect operator and System itself | Acceptable | OQ |
| 59. | Power failure | Power restart automatic | No | NA | EHS | May lead to a fatal accident | Medium | Power restart must not be automatic and human intervention must be required. | Acceptable | OQ |



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| 5.140 | steps/component | | Risk Yes/No | | type | | Level | Mitigation Method | Residual risk level | Verification |
| 60. | Power failure | Compressed air is low | Yes | Improper function of pneumatic instruments leads to improper output. | Operational | May leads improper function of the system | High | Compressed air pressure shall be indicative with alarm if low. The total system shall be shut down if the compressed air is low. | Acceptable | IQ &OQ |
| F. Doc | umentation | | | | | | | | | |
| 61. | Vendor Documents | Technical documentation from vendor not adequate | Yes | Adequate technical documentation is basic GMP requirement for qualification and operation of the System | No | NA | Medium | ■ Vendor documentation (English) shall comprise: -Data sheets -Material certificates -Operating instructions -Maintenance instructions and intervals -Calibration instructions -Parts lists(sufficient detailed: part number, supplier, type) ■ Drawings - P&I-diagrams - (Certificates of initial calibration of sensors); GA drawings ■ Running trial certificate. ■ Certificate of bought out ■ Relevant SOP components | Acceptable | OQ |



QUALITY RISK ASSESSEMENT AND MITIGATION PLAN FOR PURIFIED WATER PRE-TREATMENT, GENERATION, STORAGE & & DISTRIBUTION SYSTEM

9.0 Summary and Conclusion:

- The risk assessment is performed to establish the design parameters of the equipments as to meet the desired performance of the System.
- The critical risks pertaining to GMP and other than GMP were analyzed with justification and mitigation procedures.
- For each recognized GMP-risk and other than GMP risks necessary measures are defined. Organizational measures, like SOP's, are also possible measures for special GMP-risks. The availability of these SOP's will be checked at the time of accomplishment to OQ of the system.
- To control the risk, various mitigation methods shall be verified through SOP's, operation & maintenance manuals, and calibration certificates at respective verification points.
- Based on Risk assessment, the URS shall be prepared.

"It is concluded that the **Risk Assessment** performed for the equipment will mitigate the risk of failures of critical parameters during design, commissioning, installation, operation and performance of the system".