

QUALITY ASSURANCE DEPARTMENT

QUALITY RISK ASSESSMENT & MITIGATION PLAN FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

Risk Assessment No.: .....

# QUALITY RISK ASSESSMENT & MITIGATION PLAN

FAILURE MODE EFFECT ANALYSIS FORTHE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]



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Reference Document No.: Role and Responsibility of QA Risk Assessment No.: .....

- 1. **OBJECTIVE:** To provide the documented evidence that there is low level of risk in reducing extra activities of QA personnel from Dispensing to Coating.
- **2. SCOPE:** The scope of this document is limited to QA responsibilities in Dispensing, Granulation, Compression & Coating section at ...... facility.

#### 3. **RESPONSIBILITY:**

Department	Responsibility
Quality Assurance	• Preparation, Review, and Compilation of FMEA
	Post Approval of FMEA

#### 4. REASON FOR RISK ANALYSIS:

To mitigate & monitor the risk associated with the removal of extra job responsibilities of QA in Dispensing, Granulation, Compression & Coating areas.

#### 5. SITE OF STUDY:

#### 6. RISK COMMUNICATION & TRAINING:

- The Risk analysis team shall be authorized by the Head-QA or his/her designee.
- Quality Risk Management team shall be cross functional team comprised of expert from different areas.
- Training shall be imparted to the concerned team.



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#### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA

[DISPENSING TO COATING (D<sub>2</sub>C)] Reference Document No.: Role and Responsibility of QA Risk A

Risk Assessment No.:

#### 7. INTRODUCTION:

**Role & Responsibilities of QA:** "Quality Assurance" in pharma is responsible for implementing Good Manufacturing Practices& Good Laboratory practices. QA role starts from Dispensing and it remains until dispatch.

#### **Quality Assurance ensures:**

- To impart cGMP, GLP, Behavioral, Motivational and other kinds of Training ensuring compliance of the specified procedure/guidance's.
- Handling of Quality Management System, Including Change Controls, Deviations, Incidents, Control of Non-Conforming Materials/Products, OOS, OOT, CAPA, etc.
- Co-ordination with various Departments to implement cGMP in Plant.
- Destruction, Review, Approval and Rejection of Documents.
- In-Process Control.
- Handling of Rework.
- Handling and investigation of Yield Variations.
- Monitoring and Control of Manufacturing Environment.
- Designing and Monitoring the Storage conditions for Materials and Products.
- Monitoring of Utilities like Heating Ventilation and Air Conditioning, Water System, Compressed Air, Nitrogen, Pure Steam Generation etc.
- Employee Training.
- Documentation & Data Control.
- Handling of Qualification and Validation Activities.
- Vendor Qualification Approval, Vendor audit and updating approved vendor list.
- Preparation, Handling and ensuring compliance of various Regulatory Agencies & Customer Audits.
- Investigation and Collection of Samples.
- Annual Product Review.
- Handling of Market Complaints.
- Batch Release / Rejection and Sale Authorization
- Product Recall.
- Handling of Return Goods.
- Stability Studies of Products.
- Management of Control Sample.
- Preparation, Approval of SOP's, BMR, BPR and Protocols.
- Preparation of Calibration Policy and Implementation.
- Internal audit/ Self inspection.
- Qualification of control testing in lab.

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#### **TYPES OF ROLES & RESPONSIBILITIES OF QA:**

- **Primary Roles & Responsibilities:** The Roles & Responsibilities of QA which directly impact the product quality.
- Secondary Roles & Responsibilities: The Roles & Responsibilities of QA which does not have direct impact but plays important role in different process.
- **Tertiary Roles& Responsibilities:** The Roles & Responsibilities of QA which are additional & removal of them does not have any impact.

PRIMARY ROLES& RESPONSIBILITIES WAREHOUSE	SECONDARY ROLES& RESPONSBILITIES	TERTIARY ROLES& RESPONSIBILITIES
No any activity which have direct impact on product quality.	<ul> <li>Verification of Expired or Rejected Material</li> <li>Redressing of torned bags or ruptured containers.</li> <li>Nitrogen purging log book verification.</li> <li>Line Clearance of Sampling &amp; Dispensing areas &amp; Equipments.</li> <li>Material Verification</li> <li>Verification of API calculation.</li> <li>Investigations.</li> <li>Movement of cold storage materials.</li> <li>Rejected material verification.</li> <li>Raw material issue slip verification.</li> <li>Cold Chamber Alarm Verification.</li> </ul>	<ul> <li>Role of QA in staging area.</li> <li>Pre-Dispensing containers verification.</li> <li>Dispensing Log book</li> <li>Environmental Monitoring Log Book</li> <li>Balance Verification Log Book.</li> <li>Cleaning Verification of Dispensing tools.</li> <li>Pass Box log book verification.</li> <li>Differential Pressure Verification of Pass Boxes&amp; RLAF.</li> <li>Cold Chamber Cleaning &amp; Sanitization Verification.</li> <li>Pressure Gauge Verification of RLAF</li> <li>Pre &amp; Fine Filter Cleaning Record Verification.</li> <li>Machine Utilization &amp; Cleaning Log book</li> </ul>
GRANULATION		
<ul> <li>SFM Challenge Test Verification.</li> <li>Material Verification.</li> <li>Final BMR review &amp; release.</li> </ul>	<ul> <li>Verification of Spillage of Material.</li> <li>Verification of Sampling tools.</li> <li>Line Clearance of Area &amp; Equipments</li> <li>Process Monitoring.</li> <li>BMR online activities Verification.</li> </ul>	<ul> <li>Machine Utilization &amp; Cleaning Record</li> <li>Verification of Environmental Monitoring log book.</li> <li>Verification of Sieve/Screen/FBD Bags log book</li> <li>Verification of Sieve Integrity.</li> </ul>





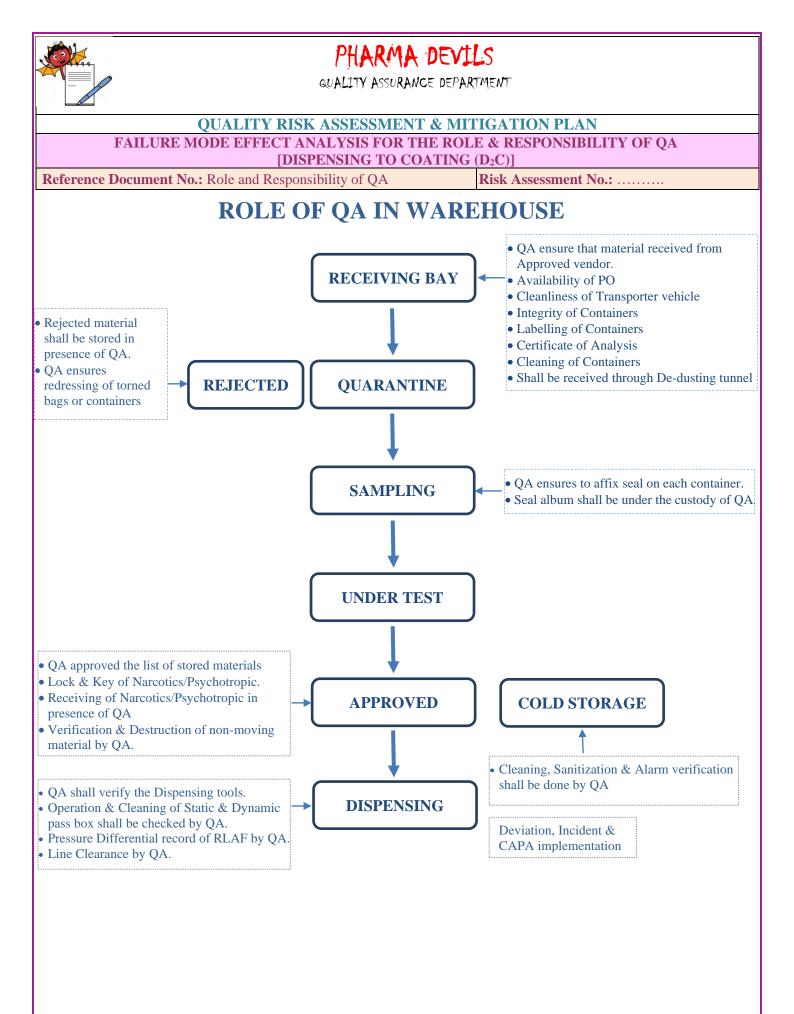
[D] Reference Document No.: Role and Resp	ISPENSING TO COATING onsibility of QA		ssessment No.:
PRIMARY ROLES& RESPONSIBILITIES	SECONDARY ROLI RESPONSBILITIE		TERTIARY ROLES& RESPONSIBILITIES
<ul> <li>COMPRESSION</li> <li>In-process check of all parameter, thickness, hardness, D.T. friability, description of tablets, Uniformity of tablets, Group weight verification of tablets.</li> <li>Material Verification</li> <li>Recording &amp; Verification of inprocess detail in IPQC Logbook (27) - DT, Friability, Hardness tester &amp; Balance operation &amp; cleaning detail</li> <li>AQL</li> <li>Weight (Container) verification of compressed tablet</li> <li>BMR Review &amp; Release.</li> </ul>	<ul> <li>Bulk Sampling</li> <li>Weight Verification</li> <li>Initiation of Deviations, Incidents &amp; Change Con</li> <li>Physical Verification of Intermediates.</li> <li>Verification of Critical Q Parameters.</li> <li>Online filling of BMR.</li> <li>Ensuring use of Data log in low RH area.</li> <li>Verification of foreign particles during sifting.</li> <li>Line Clearance of Area &amp; Equipments.</li> </ul>	trol. Quality gers & & e test in e,	<ul> <li>Verification of Destruction of Sieves.</li> <li>Log books of Inward &amp; Outward of Batches</li> <li>Log book verification for Machine Utilization, Cleaning, Environmental Monitoring, Balance Verification, In &amp; Out of Batches.</li> </ul>
<ul> <li>Material Verification</li> <li>AQL</li> <li>Sampling of Coated tablets</li> <li>Weight Verification of Coated tablets</li> <li>BMR Review &amp; Release</li> </ul>	<ul> <li>Line Clearance of Area &amp; Equipments.</li> <li>Verification of Critical Q Parameters.</li> <li>Silicone tube issuance &amp; destruction record.</li> </ul>	Quality	<ul> <li>Log Book Verification for Machine Utilization, Environmental Monitoring Disintegration time, Balance Verification &amp; Cleaning.</li> </ul>



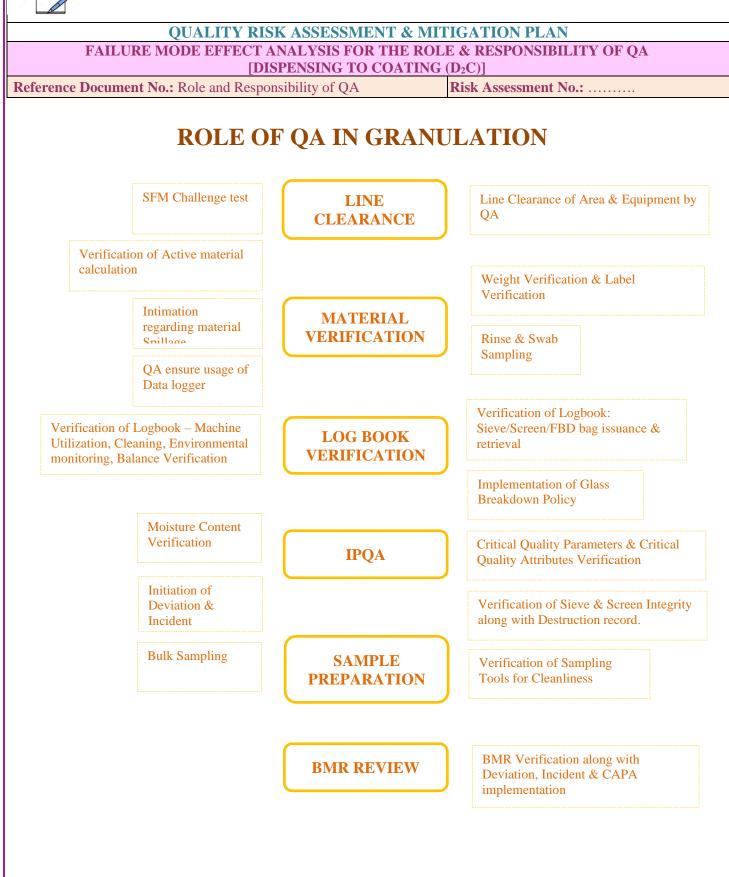
	ANALYSIS FOR THE ROLE & R ISPENSING TO COATING (D <sub>2</sub> C) onsibility of OA Risk	-
PRIMARY ROLES& RESPONSIBILITIES	SECONDARY ROLES& RESPONSBILITIES	TERTIARY ROLES& RESPONSIBILITIES
<ul> <li>Material Verification</li> <li>AQL</li> <li>Sampling of Hardgel Capsules</li> <li>Weight Verification of Filled Capsules.</li> <li>BMR Review &amp; Release</li> </ul>	<ul> <li>Line Clearance of Area &amp; Equipments.</li> <li>Verification of Critical Quality Parameters.</li> </ul>	<ul> <li>Verification of In-process log books, Machine Utilization, Cleaning, Environmental Monitoring, Balance Verification &amp; Polishing.</li> </ul>
<ul> <li>Material Verification.</li> <li>Sampling of Softgel Capsules</li> <li>AQL</li> <li>Weight Verification of Capsules</li> <li>BMR Review &amp; Release.</li> </ul>	<ul> <li>Line Clearance of Area &amp; Equipments.</li> <li>Verification of Critical Quality Parameters.</li> <li>Verification of different parameter during medicament, gelatin, drying &amp; Polishing.</li> <li>In-process log book IPQC</li> </ul>	<ul> <li>Verification of In-process log books, Machine Utilization, Cleaning, Environmental Monitoring, Balance Verification &amp; Polishing.</li> <li>Verification of In&amp; Out of batches.</li> <li>Log Book of Issuance &amp; retrieval of Change parts.</li> </ul>
<ul><li>MISCELLANEOUS</li><li>Monthly Calibration (135 Balance)</li></ul>		
<ul> <li>Review &amp; resolve the problem of Tantrasoft issues</li> <li>Audit trial of UV and Tantrasoft</li> <li>SOP revision/updation of Manufacturing floor</li> <li>BMR Review &amp; Release (Compression &amp; Coating)</li> <li>Visual Inspection of Soft gel Capsules</li> <li>Data Logger Print Out</li> <li>Review of UV analysis data</li> <li>Review of Tantrasoft data</li> <li>Review of in-process logbook</li> <li>Review of area logbook</li> <li>Random review of process the area</li> <li>UV Rinse/Swab Sample/ testing</li> <li>Trend of Hardness comparative data</li> <li>Online Investigation</li> </ul>		



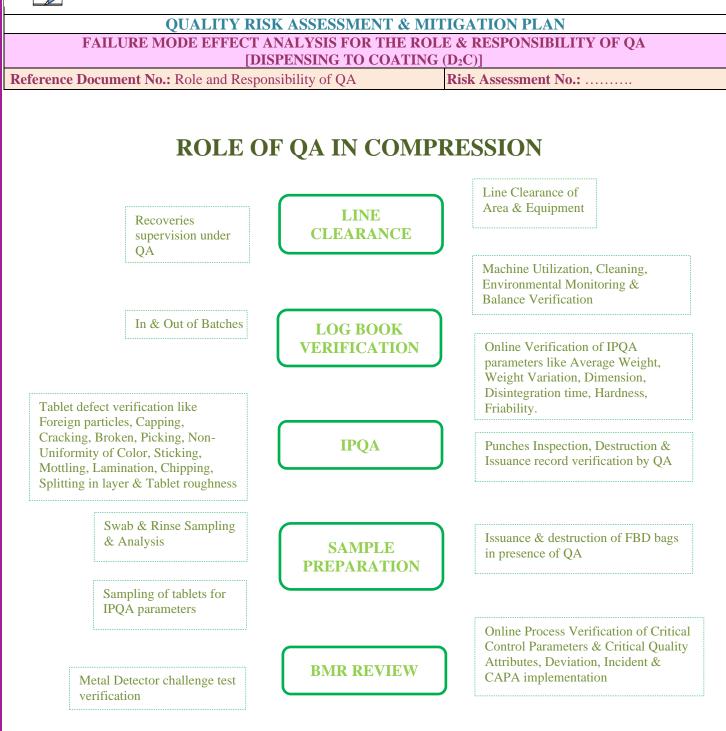
QUALITY RISK ASSESSMENT & MITIGATION PLAN FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D <sub>2</sub> C)]		
Reference Document No.: Role and Respo PRIMARY ROLES& RESPONSIBILITIES	SECONDARY ROLES& RESPONSBILITIES	Assessment No.: TERTIARY ROLES& RESPONSIBILITIES
<ul> <li>Market Complain Investigation</li> <li>Control Sample Withdrawal Activity</li> <li>BMR &amp; Record room documentation</li> <li>In-house Complaint investigation</li> <li>BMR review for audit</li> <li>Audit Compliance</li> <li>Handling of Customer during audit</li> <li>Review of IPQC activity</li> <li>OJT Compilation</li> <li>Procurement of Different IPQC</li> </ul>		

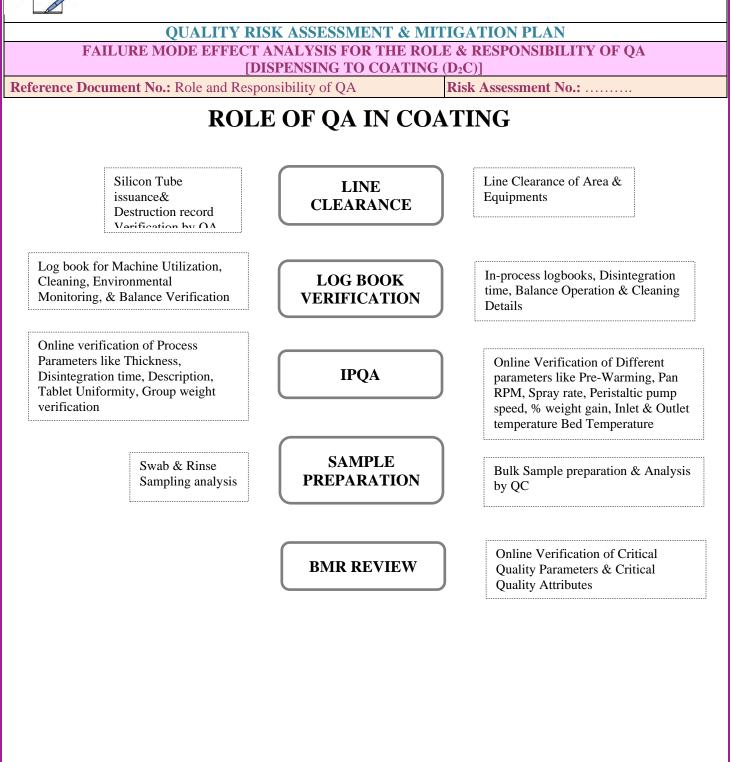


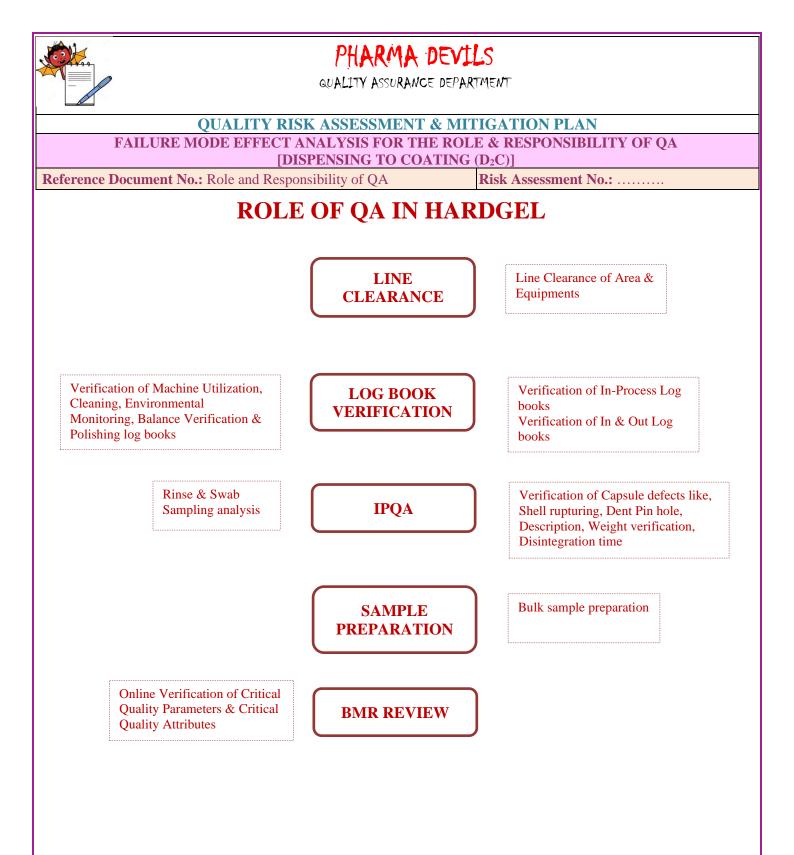


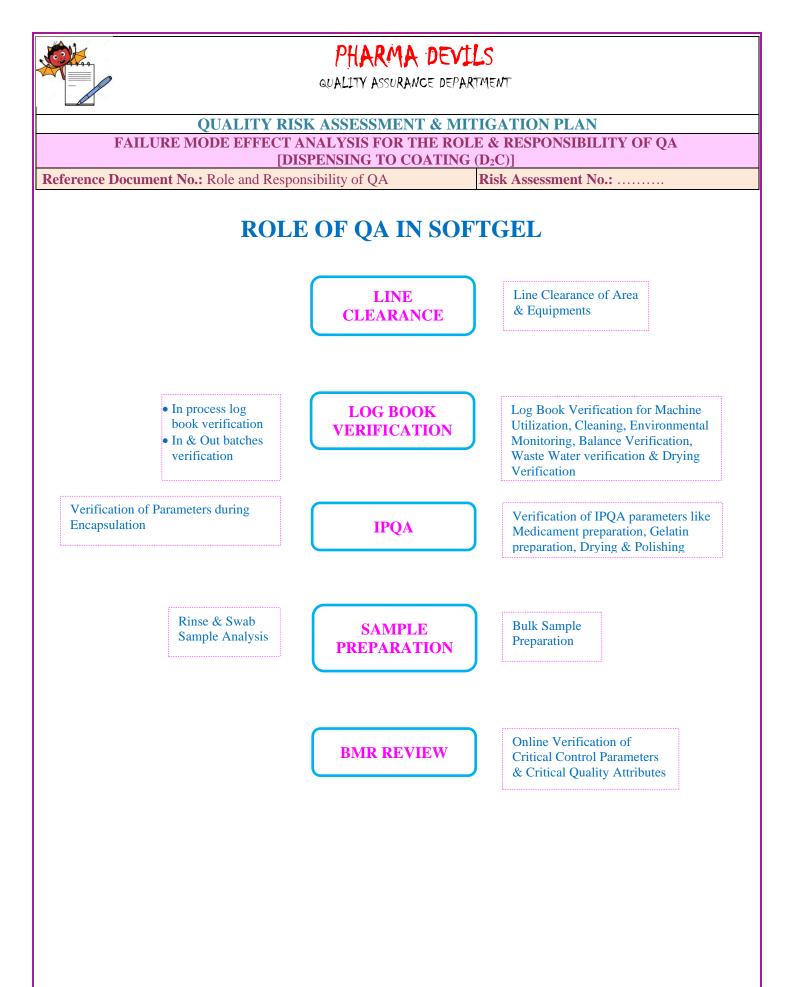














QUALITY RISK ASSESSMENT & MITIGATION PLAN			
FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D <sub>2</sub> C)]			
Reference Document No.: Role and H		Assessment No.:	
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<b>RISK IDENTIFICATION</b>	<b>RISK EVALUATION</b>	RISK MITIGATION	
• Warehouse: QA personnel assures that the containers received should be from approved vendor, confirms the availability of PO. Ensures the cleanliness of transporter vehicle. QA also ensures the integrity & labelling of the received bags and containers. QA also ensures the Certificate of analysis of the received material. Finally, at receiving bay, QA will ensure that the containers & bags shall be cleaned & received through De- dusting tunnel.	QA plays important role at the time of Receiving of material, in case of any failure during receiving, the same may impact integrity of received material along with Contamination, Cross Contamination & mix ups.	As per SOP No.: HWH/001 Material containers received with non-compliances are kept in awaiting GRN area.	
<ul> <li>In any case if the material received with any non-compliance, then the same shall be kept in "awaiting GRN" area.</li> <li>Quarantine area: In the</li> </ul>	Rejected Materials if not kept in lock & key may got intermixed with the good material.	Awaiting GRN materials are kept in color coded area (Blue Color Lining) and surrounded by rope.	
presence of QA personnel, rejected materials shall be stored in dedicated area. QA also ensures the redressing of torned bags or ruptured containers along with the label.	High value materials, Narcotic/Psychotropic are kept under the supervision of IPQA personnel, lock & key is provided to avoid any misuse.	For rejected material, the area is dedicated with lock & key with the Red color flooring.	
<ul> <li>QA also approved the list &amp; storage condition of raw material. QA shall update the list once in a six month or whenever required.</li> <li>Lock &amp; key of high value</li> </ul>			
•Lock & key of high value materials, Narcotic/Psychotropic shall be in custody of IPQA personnel.			
• Whenever any Narcotic material is received from the supplier, the consignment shall be		The custody of lock & key is along with QA.	



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Reference Document No.: Role and H	Responsibility of QA Risk	x Assessment No.:
RISK IDENTIFICATION	RISK EVALUATION	RISK MITIGATION
properly checked and weighed & such material shall be stored in lock & key and labelled in presence of only authorized persons of QA/IPQA/QC/ stores & production for sampling, analysis, dispensing and manufacturing operation area of Narcotic and Psychotropic Drugs.	Chance of intermixing is there in- case seal is not maintained within lock & key. Non-moving materials may have got expired if not verified and the there may be space constraint or over	Seals are kept under lock & key under the custody of QA.
<ul> <li>Sampling: After sampling, QA ensures to affix seal on each containers &amp; record of the same shall be maintained. The storage of the seals shall be done under lock and key and the same is to be issued as per the requirement by QA.</li> <li>Non-moving material: After</li> </ul>	loading. There may be the chance that the dispensing tools are not handled properly or of no use over a period of	Periodically review process is in place under the supervision of QA.
receiving list of non-moving material from warehouse, Head QA will give the comment & QA officer will verify the materials and based on decision shall transfer the material to the rejected area with proper status labelling.	time. Dirty pass box may result into Contamination & Cross Contamination.	Periodic Verification is done by QA.
<ul> <li>Handling of Dispensing tools: All Existing usage utensils like as scoops, spatula, spoons, barrel pump, and ladle etc. shall review &amp; verified by warehouse &amp; QA every six month or when required.</li> <li>Static Pass Box &amp; Dynamic Pass Box: Operation &amp; Cleaning of Static &amp; Dynamic Pass Box shall be checked by QA.</li> </ul>	Dirty Cold Chamber can lead to Contamination & Cross Contamination and further regular Alarm verification shall be there to review the temperature fluctuations. Regular temperature fluctuations may result into product failure of those materials which are highly temperature sensitive. Fluctuation of Pressure Differential may result into contamination, cross contamination & area failure.	Every time before Operation, the pass boxes are verified by QA for its cleanliness. Regular monitoring schedule is in place for verification of Cleaning, Sanitization & Alarm related to temperature fluctuation.
• Cold Chamber: Cold Chamber Cleaning & Sanitization along	Destruction & Spillage of material verification is done in presence of	



OUALITY	<b>RISK ASSESSMENT &amp; MITIGA</b>	ATION PLAN
	CCT ANALYSIS FOR THE ROLE & [DISPENSING TO COATING (D <sub>2</sub> C	RESPONSIBILITY OF QA
Reference Document No.: Role and Responsibility of QA       Risk Assessment No.:		
RISK IDENTIFICATION	RISK EVALUATION	RISK MITIGATION
with alarm shall be verified by QA as per schedule.	QA. Improper line clearance can lead to Contamination, Cross Contamination & Mix ups.	Pressure Differential monitoring is in place as per frequency.
• Reverse Laminar Air Flow: Pressure Differential record shall be verified by QA as per schedule.		QA role is specified in case of Destruction & Spillage of material.
• Destruction of Rejected/Expired /Non- Moving/Spillage Materials: Destroy the raw materials in presence of Warehouse & QA Personnel.		QA role of Line Clearance is there as per BMR.
• Line Clearance: Warehouse personintimate to QA for the Line Clearance, further QA personnel will assure that no any contamination or cross contamination shall be forwarded to next dispensed material.		
<ul> <li>Granulation:</li> <li>Operating Production intimate to QA for physical verification of intermediate product after completion of process.</li> </ul>	Mix ups may take place, if not properly verified.	Verification process of Intermediates is in place.
• Rinse or Swab samples shall be send on daily basis as per the requirement.	Contamination & Cross Contamination can take place.	Rinse & Swab samples are sent at the end of each shift.
• Line Clearance of Granulation area is to be doneby QA, Line Clearance shall be done as per the BMR checklist.	& Mix ups may take place if not properly verified.	Line Clearance is done as per BMR checklist.
	Deviation in quantity may takes	Weight verification process is in place.



QUALITY RISK ASSESSMENT & MITIGATION PLAN FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA			
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Reference Document No.: Role and Responsibility of QARisk Assessment No.:			
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<ul> <li>Manufacturing chemist weighs each and every ingredient in presence of QA personnel before taking it for manufacturing and shall be recorded in relevant document.</li> <li>Verification of logbook (176 Nos.)-Machine utilization &amp;Cleaning, Environmental Monitoring, Balance Verification.</li> </ul>	if not verified online, then there may be the chance of data integrity.	As per SOP, verification of all processing activities shall be done online by QA personnel.	
• SFM Challenge test verification	Leakage during rupturing of FBD bag may not be noticed. Deviation may take place in case CCP & CQA not verified online.	Solid Flow Meter challenge test is being performed on daily basis before the start of the activity. As per the BMR, all process parameters & attributes are verified online by QA.	
<ul> <li>Online verification of Critical Control parameters &amp; Critical Quality Attributes.</li> <li>Online filling of BMR.</li> </ul>	Online data may not be filled resulting into Data Integrity. Timely bulk sampling not done, may result into delay of batch release for further processing activity.	Provision of online filling of data is in place by QA. Sampling process is in place.	
• Sampling of Bulk Samples.	Will impact the Critical Quality Attributes of the Compressed Tablets.	Verification BY QA is the part of BMR.	
• Moisture Content Verification.	<ul><li>Any loss in granules quantity will not be tracked, if not noted.</li><li>Ruptured FBD bags used for Drying may result into loss of dried granules.</li><li>Spilled granules may be used for</li></ul>	Verification by QA is the part of BMR. FBD bag verification by QA is the part of SOP.	
<ul> <li>Weight Verification of Blended Granules.</li> <li>Log book entries FBD Bag/Screen Issuance &amp; Retrieval.</li> </ul>	Spilled granules may be used for manufacturing activity. Online Incident or Deviation may not be initiated or recorded. Temperature fluctuation may not be recorded.	SOP of Spilled material is in place. SOP is in place for recording of online Incident s & deviations. Temperature verification is the part of BMR.	
• Material Spillage verification by QA.			



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	CCT ANALYSIS FOR THE ROLE &	RESPONSIBILITY OF QA
[DISPENSING TO COATING (D2C)]         Reference Document No.: Role and Responsibility of QA       Risk Assessment No.:		
<b>RISK IDENTIFICATION</b>	RISK EVALUATION	RISK MITIGATION
• Online Incidents & Deviations.	Mix ups may take place in case of improper verification.	Verification of Intermediates is a part of SOP.
• QA shall ensure use of data logger in low RH area and to attach necessary print of same in BPCR.	Ruptured sieve & Screen may be used resulting into metallic fiber contamination or wrong mesh size sieve may be used resulting into wrong particle size distribution.	Verification of Sieve & Screen size by QA is a part of SOP.
• Intermediate Product Receipt Check List Prepared/Transferred by QA.		
• Operating production person shall check the integrity of the Sieve/Screen and verify by QA before and after use & record in respective BMR	Foreign particles observation not recorded and neither communicated to vendor for the same resulting into repetition of same observation.	SOP is in place for the recording of any incident or deviation observed during sifting.
<ul> <li>Sieve/Screen Destruction Note, Verified by QA</li> <li>Record any foreign particles observed during sifting of</li> </ul>	Recoveries may be mix up with other granules, resulting into product failure.	As per SOP, Verification of recoveries shall be done by QA, in case of failure the same recovery shall be destroyed in presence of QA.
individual raw material, in the BMR, also communicate the same to the vendor through QA/purchase team for necessary CAPA from Vendor.		
• Under the supervision of QA, all the recoveries shall be stored at recommended storage conditions with complete labeling details i.e. Product name, Batch No., Mfg. Date, Exp. Date, Qty. and SFG Material Code. Executive/Officer QA shall review the appearance of recovery and if there is any change in appearance, destroy the recovery. After approval of QA, Executive/ Officer Production shall crush the	Contamination and Cross Contamination may take place in case of dirty filter bags, rejected filter bags may be used.	SOP is in place for the Issuance &rejection of Filter bags.



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[DISPENSING TO COATING (D2C)]         Reference Document No.: Role and Responsibility of QA       Risk Assessment No.:		
	RISK EVALUATION	RISK MITIGATION
<b>RISK IDENTIFICATION</b> recoveryinMultiMill/Comminuting Mill and siftthe granules (use the requiredsieves).	KISK EVALUATION	
collect the swab sample of filter bag. Operating production person shall issue the dedicated bag in presence of QA personnel. Reject the bag in the presence of Production and QA.		
Compression: • In-Process Checks for Instrument/Equipment Utilization and Cleaning Log Verified by QA.	Online Verification of several activities like Compression start time, end time, Equipment Cleaning start time, end time, Temperature/RH monitoring & Balance Verification, if not verified online, then there may be the chance of data integrity.	As per SOP, verification of all processing activities shall be done online by QA personnel.
• In-Process Weight Record of 20 Tablets ( <b>Frequency:</b> Once in a 4 hrs./higher batch size & beginning & end for small b. size), Verified by QA.	Deviations may not be recorded incase verification not done by QA. Wrong punches or dies may be issued resulting into wrong tablet Compression.	Online Verification is a part of QA. Verification process of Issued Dies & Punches is in place.
<ul> <li>Punches Inspection. Destruction of Punches and Dies, Status label&amp; Dies &amp; Punches Set Issuance Record Verified by IPQA.</li> <li>Challenge Sheet for Metal Detector and Offline Tablets/Capsules pass through Metal Detector shall be Verified by QA.</li> </ul>	Challenge test not performed or tablet not passed through Metal Detector may result into metal contamination.	Verification of Challenge test & Offline verification is the part of SOP & BMR.
<ul> <li>Coating:</li> <li>Line Clearance of Coating area is to be done by QA, Line Clearance shall be done as per</li> </ul>	Contamination, Cross Contamination & Mix ups may take place in case of improper line clearance.	Line Clearance is a part of SOP & BMR.



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[DISPENSING TO COATING $(D_2C)$ ]			
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<b>RISK IDENTIFICATION</b>	RISK EVALUATION	RISK MITIGATION	
<ul><li>the BMR checklist.</li><li>Rinse or Swab samples shall be</li></ul>	Residue of previous batch transferred to the next batch.	Rinse & Swab Sampling is a part of SOP & BMR.	
<ul> <li>send on daily basis as per the requirement.</li> <li>Verification of different parameter during coating examples: Pre warming, Pan RPM, Spray rate, peristaltic mump and % of Weight pain</li> </ul>	Deviation in Critical Quality Parameters may result into deviation in Critical Quality Attributes.	Online process verification is a part of BMR.	
pump speed, % of Weight gain, inlet and out let temperature, Bed temperature.	Deviation in Critical Quality Attributes may result into product failure and Market Complaint.	Online verification of Critical Quality Attributes by IPQA.	
• Verification of In-process parameter after coating thickness, D.T., Description of tablets, Uniformity of tablets, Group weight verification of tablets.	Online Verification of several activities like Coating start time, end time, Equipment Cleaning start time, end time, Temperature/RH monitoring & Balance Verification,	As per SOP, verification of all processing activities shall be done online by QA personnel.	
<ul> <li>Coating logbook (87 Nos.) - Machine Utilization &amp;Cleaning, Environmental Monitoring, Balance Verification. Logbook (12 Nos.) - In &amp; out of batches&amp; Balance Verification.</li> </ul>	if not verified online, there may be the chance of data integrity. Contamination & Cross Contamination through Silicone tubes may takes place.	SOP is in place for Issuance, Rejection & Destruction of Silicone tubes in presence of QA.	
• Issuance, Rejection & Destruction of Silicone tubes in presence of QA.			
	HARDGEL		
• Line Clearance of Area & equipment	Contamination, Cross Contamination & Mix ups may take place in case of improper line clearance.	Line Clearance is a part of SOP & BMR.	
• Checking of different parameter during Capsule filling	Deviation in Critical Quality Parameters & Critical Quality Attributes may result into product failure.	Online Verification is a part of BMR.	
<ul> <li>Logbook (21 Nos.) - Machine utilization &amp; cleaning, Environmental monitoring,</li> </ul>	Online Verification of several activities like Coating start time, end time, Equipment Cleaning start time, end time, Temperature/RH	As per SOP, verification of all processing activities shall be done online by QA personnel.	



QUALITY	<b>RISK ASSESSMENT &amp; MIT</b>	IGA	<b>TION PLAN</b>										
FAILURE MODE EFFE	CCT ANALYSIS FOR THE ROLE	E & I	RESPONSIBILITY OF QA										
	[DISPENSING TO COATING (	$D_2C$	[(										
Reference Document No.: Role and F	Responsibility of QA	Risk	Assessment No.:										
<b>RISK IDENTIFICATION</b>	<b>RISK EVALUATION</b>		RISK MITIGATION										
Balance verification, Polishing,	monitoring & Balance Verification	on,											
Metal detector	if not verified online, there may	be											
the chance of data integrity.													
• Logbook (01 No.) - In & out of	There may be the chance of batche mix ups, if not traceable for in & o entry.		In & Out of batches verification is a part of SOP.										
batches	Change part mix ups may take place resulting into wrong filling.	ce	Verification of Change parts by QA is in place.										
<ul> <li>Logbook (01 No.) - Issuance &amp;Retrieval of change part</li> </ul>	Contamination of previous product residue.	Rinse & Swab Verification is a part of SOP & BMR.											
• Rinse & Swab Verification.			Sor & Divit.										
	SOFTGEL												



	RISK ASSESSMENT & MIT	TCATION DI AN
	CT ANALYSIS FOR THE ROL	
	[DISPENSING TO COATING	
Reference Document No.: Role and F	Responsibility of QA	Risk Assessment No.:
<b>RISK IDENTIFICATION</b>	<b>RISK EVALUATION</b>	RISK MITIGATION
<ul> <li>Line Clearance of Area &amp;Equipment</li> </ul>	Contamination, Cross Contaminat & Mix ups may take place in case improper line clearance.	
• Verification of different parameter during medicament, gelatin, drying, Encapsulation&	Deviation in Critical Quality Parameters & Critical Quality Attributes may result into product failure.	Online Verification is a part of BMR.
<ul> <li>Polishing</li> <li>Logbook (35 Nos.) - Machine Utilization &amp; cleaning, Environmental monitoring, Balance verification, waste water, Drying</li> </ul>	Online Verification of severactivities like Encapsulation Filling start time, end ti Equipment Cleaning start time, time, Temperature/RH monitoring Balance Verification, if not verifi online, there may be the chanced data integrity.	& processing activities shall be done online by QA personnel. end g & fied
<ul> <li>Logbook (01 No.) - In &amp; out of batches</li> <li>Logbook (01 No.) - Issuance &amp; retrieval of change part.</li> <li>Drying Period of Product, Verified by QA.</li> </ul>	There may be the chance of batcher mix ups, if not traceable for in & o entry. Change part mix ups may take pla resulting into wrong filling. Improper Drying may result into Capsule leakage. Contamination of previous product residue.	outIn & Out of batches verification is a part of SOP.ceVerification of Change parts by QA is in place.Verification of Drying is the part of BMR.
• Rinse & Swab verification.		

QUALITY ASSURANCE DEPARTMENT

#### QUALITY RISK ASSESSMENT & MITIGATION PLAN FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA

[DISPENSING TO COATING (D<sub>2</sub>C)] Reference Document No.: Role and Responsibility of QA Risk A

Risk Assessment No.: .....

#### **RISK ASSESSMENT TOOL:**

In the following section a table is produced for the risk analysis using FMEA tool. The significance or instruction for each column is described in the following paragraph.

Column 1	Serial number of Risk Analysis item.
Column 2	Item/Function: Identify the process step or component associated with the risk.
Column 3	Potential Failure Mode: Identify the type of risk associated with the process or component.
Column 4	Effect of Potential Failure/Cause: Verify that whether risk have GMP impact.
Column 5	Potential Cause
Column 6	Risk Mitigation as a Current Control: Write the risk mitigation strategy as considered in design.
Column 7	References
Column 8/9/10/11	Severity/Occurrence/Detection/Risk level/Risk Acceptance: Risk Priority Number to be calculated by taking Severity, Occurrence & Detection of potential failure into consideration.
Column 12	Recommended action: Recommended actions should be given for controlling failure occurrence.
Column13/14/15/16	Severity/Occurrence/Detection/Risk level/Risk Acceptance: After recommendation implementations, Risk Priority Number to be calculated by taking Severity, Occurrence & Detection of potential failure into consideration.

**Table 1:** Instruction for each column given above.





QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

**Risk Assessment No.:** 

Name of Facility/Equipment/Utility/System/Activity/Procedure/Unit Operation: QA Role & Responsibility from Dispensing to Coating

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S (	) [	O RPN (SxOxD)	Recommended Actions (if any)	S		alua D	Risk Ition RPN
				<b>XX/A</b>	REHOUSE									(SxOxD)
1.	Raw Material Receipt	COA not	Wrong material	Wrong material	Procedure of	SOP No.:	3	1 /	2 6	NA	N	N	N	NA
1.	check list verified by	available	received	received from	material	"Receipt of	5	1 2	Severity:	INA	A		A	INA
	QA	uvunuoie	recerved	vendor	receiving in	Raw Materials			Severity is		11	11	11	
					place	in Warehouse'			high as					
		Ruptured bags	Contamination	Vendor not	-				wrong					
		or containers	& Cross	qualified					material					
			Contamination						received or					
									cross contaminatio					
									n can lead to					
									serious					
									issues.					
									Occurrence:					
									Chance of					
									Occurrence is					
									less as					
									verification					
									process is in place.					
									place.					
									Detectability:					
									Might Detect					
									failure					



QUALITY ASSURANCE DEPARTMENT

#### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

#### S O D S.No. Item/Function Potential **Potential Effect Potential** Current Reference **RPN** Recommended Post Risk **Failure Mode** Cause/Mechanism Control **Document No.** (SxOxD) Evaluation of Failure Actions of failure S O D RPN (if any) (SxOxD) QA Line Clearance of 3 1 1 Contamination & Pressure SOP No.: N N Sampling not Procedure of 3 NA Ν NA 2. Sampling area done Cross Differential not Line "Operation Severity: А Α Α Clearance in and Cleaning Severity is Contamination maintained Oral Solid of Reverse high in case of Line Laminar Air Wrong material Dosage, Flow Unit" External Clearance sampled Preparation failure and Oral SOP No.: Liquid "Line **Occurrence:** Chance of Clearance in Oral Solid Occurrence is less as Line Dosage, Clearance External procedure is Preparation and Oral in place Liquid" **Detectability:** Can be detected easily **OA** Line Clearance of SOP No.: 3 1 1 NA Procedure of N N NA 3. Container Contamination Pressure 3 Ν Dispensing booth & Cross Differential not "Operation Severity: not cleaned Line А Α А Severity is Clearance in Contamination maintained and Cleaning Oral Solid high in case of Reverse Improper of Line labelling Laminar Air Wrong material Calculation not Dosage, External Flow Unit" Clearance Dispensed verified Preparation failure Calculation and Oral SOP No.: Wrong quantity error Liquid of material "Line **Occurrence:**



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S C	) D	RPN (SxOxD)	Recommended Actions		Pos Eva	st R dua	
				of failure	0011101	200000000000000000000000000000000000000			(2	(if any)	S	0	D	RPN (SxOxD)
			dispensed or product mix up.			Clearance in Oral Solid Dosage, External Preparation and Oral Liquid"			Chance of Occurrence is less as Line Clearance procedure is in place <b>Detectability:</b> Can be detected easily					
4.	Material Verification (API & Excipient) by QA	Improper labelling	Wrong material Dispensed	Labelling not verified	Procedure of material receiving in place	SOP No.: "Receipt of Raw Materials in Warehouse'	3	2 1	6 Severity: Improper labelling can lead to mix ups Occurrence: Chance of failure is possible Detectability: Can be easily detected	NA	N A	N A	N A	NA
5.	API Calculation Verification (100%) by	Calculation error	Wrong quantity of material	Calculation not Verified	Procedure of QA	SOP No.: "Calculation	3 2	2 1	6 Severity:	NA	N A		N A	NA
	QA		dispensed	, ennou	Verification	of Active			Wrong				11	



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#### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

#### S.No. SOD **RPN** Item/Function Potential **Potential Effect Potential** Current Reference Recommended Post Risk **Failure Mode** Cause/Mechanism Control Document No. (SxOxD) Evaluation of Failure Actions O D RPN of failure (if any) S (SxOxD) Ingredient for of calculation Calculation Material can lead to of Active Issuance of wrong Ingredient for Batches" quantity Material dispensing Issuance of Batches is in **Occurrence:** place Chance of wrong calculation is possible **Detectability:** Can be easily detected during verification. 3 2 1 N N HGR-020-HGR/020 **Pre-Dispensing** Previous Contamination Improper 6 NA Ν NA 6. container Verification & Cross Verification "Cleaning of Severity: Α product 06 Cleaning А Α by QA residue Contaminatio Contamination of HDPE HDPE Containers" carryover Containers n can be severe **Occurrence:** Chance of Occurrence is possible if not verified properly



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S C	<b>D</b>	RPN (SxOxD)	Recommended Actions			st R alua	isk tion
		i unui e Moue	orrandre	of failure	Control	Document 100				(if any)	S	0	D	RPN (SxOxD)
									<b>Detectability:</b> Can be easily detected during verification visually					
7.	Review of logbook (97 Nos.) Dispensing detail, Environmental monitoring, Balance verification by QA	Temperature out of limit Inappropriat e material quantity	Material degraded Assay failure Market Complaint	Temperature sensitive material Material quantity not sufficient	Procedure of Verification of log books by QA (Dispensing, EM, Balance Verification) is in place.	SOP No.: "Dispensing of Raw Materials to Production"	3	2 11	6 Severity: Wrong entry can lead to data integrity. Occurrence: Chance of wrong entry is possible Detectability: Can be easily detected.	NA	N A	N A		NA
8.	Expired, Rejected Material Verification & Destruction by QA	Expired material used Rejected material used		Material not rejected & not destroyed	Procedure for Destruction of Rejected/Ex pired/Non Moving/	SOP No.: Destruction of Rejected/Ex pired/Non Moving / Spillage	3	1 1	3 Severity: Severity of expired material or rejected material is	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions (if any)		Pos Eva O	D	
					Spillage Materials	Materials			always high. Occurrence: Chance of Occurrence is not possible as verification process is in place Detectability: Can be easily detected					
9.	During Incident investigation & sample collection by QA	Root cause not identified	CAPA not appropriate	Inappropriate investigation	Procedure of Initiation of Incident & Deviation is in place	SOP No.: "Handling of Incident" SOP No.: "Handling of Deviation" is in place	3 2		6 Severity: Lack of proper investigation can lead to severity Occurrence: Chance of Occurrence is possible Detectability:	NA	N A		N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S C	)	D RPN (SxOxD)	Recommended Actions (if any)	S		alua D	lisk tion RPN (SxOxD)
									an be easily detected					(0110112)
10.	Nitrogen Gas Leak Test & Purging Log Book verification done by QA	Nitrogen purging not done	Material degradation	Microbial count increases	Procedure of Nitrogen purging &Verificatio n by QA is in place	SOP No.: "Handling &Storage of Raw Materials"			16Severity:Improperpurging canlead toincrease inmicrobialcountOccurrence:Chance ofOccurrence ispossibleDetectability:Purging canbe easilydetectedthrough logbook entry	NA	N A	NA	NA	NA
11.	Redressing Container/Bag Label Checked by QA	Contaminati on to the next material during dispensing	Contamination & Cross Contamination	Ruptured containers & bags	Procedure of Redressing is in place	SOP No.: "Handling & Storage of Raw Materials"	3	2	112Severity:Severity ofrupturedcontainer ishigh, can lead	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S	D D	RPN (SxOxD)	Recommended Actions			st R alua	isk tion
		i unui e tvioue	orrunare	of failure	Control				(01012)	(if any)	S	0	D	RPN (SxOxD)
12.	Movement of Cold Storage materials (2°C to 8°C) Verified by QA	Material not stored in cold storage	Material degraded	Storage condition inappropriate	Procedure of Movement of material to Cold Storage Chamber in place	(SOP No.: "Handling & Storage of Raw Materials")	3		Severity: Severity is high in case of temperature fluctuations Occurrence: Chance of temperature fluctuation is possible Detectability: an be easily detected.		NA	NA	NA	NA
13.	Reconciliation of Material Seal, issued	Reconciliatio n of Material	Mix up may takes place	Record not maintained	Procedure for maintaining	SOP No.: "Procedure	3	2 1	6 Severity:	NA	N A	N A		NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S	D D	RPN (SxOxD)	Recommended Actions			st R alua	
				of failure					<b>``</b>	(if any)		0	D	RPN (SxOxD)
	by QA & Rejected by QA	Seal not maintained			of reconciliatio n of seal available	for Maintaining Manufacture r Seal Album & Resealing of API"			Mix ups may lead to severity Occurrence: Chance of failure is possible Detectability:( an be easily detected.					
14.	Officer/Executive Warehouse and Officer/Executive QA shall identify the materials based on the merits of decision and transfer the materials which are to be destroyed to "Rejected Area" with proper status label.	Non-moving materials remain kept in area	Expired material may be used	Material may got expired if not noticed	Procedure of Handling of Non- Moving material is in place.	SOP No.: "Handling of Non Moving Raw Materials Packing Materials and Finished Products"	3	1 1		NA	N A			NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function ]	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions		Ev	alua	Risk ation
				of failure						(if any)	S	0	D	RPN (SxOxD)
									<b>Detectability:</b> an be easily detected.					
15.	Operating Person QA shall calculate the quantity of active ingredient based on assay and water/LOD of active ingredient using the formula given in BMR (Wherever applicable). After Approval from QA, Operating Person shall give the Process Order No. to the Operating Person Warehouse to issue the "Raw Material Issue Slip".	Quantity of API not compensated as per the LOD	Assay failure	Loss on Drying not compensated	Procedure of QA Verification of Calculation of Active Ingredient for Material Issuance of Batches is in place	SOP No.: "Calculation o Active Ingredient for Material Issuance of Batches"	3 2	1	6 Severity: Severity is high, quantity not compensated can lead to assay failure. Occurrence: Chance of Occurrence is possible Detectability: Can be easily detected.	NA	N A	NA	NA	NA
16.	Cleaning Record of Dispensing tools, verified by QA	Dispensing done by Dirty tools.	Contamination & Cross Contamination	Verification not done by QA Cleaning not done as per SOP.	Procedure for Handling & Cleaning of Dispensing Tools is in place.	SOP No.: "Handling and Cleaning of Dispensing Tools" & Checklist of Storage	3 2	1	6 Severity: Contaminatio n can lead to dispensing failure Occurrence:	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S C	)	O RPN (SxOxD)	Recommended Actions			st R	Lisk tion
		ranure moue	orranure	of failure	Control	Document No.			(SXOXD)	(if any)	S	O	D	RPN (SxOxD)
						Tools, Verified by QA".			Chance of Occurrence is possible <b>Detectability:</b> an be easily detected, if verified					
17.	Pass box log, Checked by QA	Dirty Pass box Contaminate the containers	Contamination & Cross Contamination	Verification not done by QA Cleaning not done as per SOP.	Procedure for Verification of Cleaning of Pass box is in place.	SOP No.: "Operation and Cleaning of Static Pass Box"	3	2	properly16Severity: Severity is higl in case of ContaminationOccurrence: Chance of failure is possibleDetectability: Can be easily detected visually		N A	N A		NA
18.	Differential Pressure Record (Dynamic Pass Box) Checked by QA	Calibration not done or malfunctioni ng of	Classified area of Dispensing got disturbed	Verification not done by QA	Procedure of Verification of Differential	SOP No.: "Operation and Cleaning of Dynamic	3	2	1 6 Severity: Severity is high in case	NA	N A	N A		NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S (	) D	RPN (SxOxD)	Recommended Actions	Post Risk Evaluation			
				of failure						(if any)	S	0	D	RPN (SxOxD)
	<b>Frequency:</b> Before and after Operation	Pressure Gauge			Pressure is in place Calibration available	Pass Boxes"			of Pressure Differential failure Occurrence: Chance of Occurrence is possible Detectability: Can be easily detected					
19.	Cold Chamber Cleaning and Sanitization Log, verified by QA <b>Frequency:</b> Floor cleaning: Weekly <b>Frequency:</b> Wall & Ceiling sanitization: Monthly Cold Chamber Alarm Challenge Test Record, Verified by QA Operating Person	Dirty & Contaminated Cold Chamber Temperature fluctuation not noted.	Contamination & Cross Contamination Continuous Temperature fluctuations may result into temperature sensitive	Cleaning not done as per frequency Malfunctioning of Alarms	Procedure for Verification of Cleaning & Sanitization is in place Procedure for Verification of Alarm is in place Temperature Mapping is in place		3	1 1	3 Severity: Contamination can lead to severe issues Occurrence: Chance of occurrence is not possible, as procedure of cleaning & sanitization is in place Detectability:		N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S O D		D RPN (SxOxD)	Recommended Actions			isk tion	
				of failure						(if any)	S	0		RPN (SxOxD)
			material degradation						Can be easily detected as log books are filled for tracking.					
20.	Pressure differential record of RLAF for Dispensing Booth No.11 to 15 & Sampling Booth No. 05 to 06, Verified by (QA)	Pressure Differential across filters not achieved	Contamination & Cross Contamination	Calibration of Pressure Gauge not done Pre-filter, Fine filter & HEPA filter got ruptured or choked	Procedure for Verification of Pressure Differential is in place Calibration is in place	SOP No.: "Operation and Cleaning of Reverse Laminar Air Flow Unit"	3	1	13Severity: Failure in Pressure Differential ca lead to Contamination & Cross ContaminationOccurrence: Chance of Occurrence is not possible as verification process in log book is in place.Detectability: Can be easily detected		NA	NA	NA	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Risk Assessment No.:** 

Reference Document No.: Role and Responsibility of QA

#### S O D S.No. Item/Function Potential **Potential Effect Potential** Current Reference **RPN** Recommended Post Risk **Failure Mode** of Failure Cause/Mechanism Control **Document No.** (SxOxD) Evaluation Actions of failure S O D RPN (if any) (SxOxD) 3 1 1 SOP No.: N N Rejected material log, Reject Product failure **Reject** material 3 NA Ν NA 21. Procedure Verified by QA Sign & material kept in "Handling of Severity: А A A for dispensed Quarantine area Verification rejected raw Severity is Date. Market Complaint of rejected material and high in case material log packing of wrong is in place material" entry. **Occurrence:** Chance of Occurrence is possible **Detectability:** an be easily detected 3 1 1 Microbial SOP No.: NA N N NA Nitrogen Purging Log Nitrogen Ν 22. Unaware of Procedure 3 Book, Verified by QA purging not growth "Dispensing Severity: Α nitrogen А for Α Sign & Date purging Verification of Non-Sterile Severity is done of Nitrogen Raw Material' high in case Product failure Purging is in of Nitrogen purging not place done. **Occurrence:** Chance of Occurrence is less **Detectability:**



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S	0	D RPN (SxOxD)	Recommended Actions			ost R alma	tion
		i unure moue	orrandic	of failure	Control	Document 100				(if any)	S		D	RPN (SxOxD)
									Can be easily detected through log book					
23.	Cold Chamber Temperature Monitoring Record, Verified by QA <b>Frequency:</b> Every 2 Hrs.	Temperature monitoring not done	Temperature sensitive material degraded	Too much of temperature fluctuation	Procedure for Monitoring done after every 02 hours is in place	SOP No.: "Operation, Cleaning and Sanitization of Cold Chamber"	3	2	<ol> <li>6</li> <li>Severity: Severity is high in case of temperature fluctuation</li> <li>Occurrence: Chance of Occurrence is possible in case of temperature fluctuation.</li> <li>Detectability: Can be easily detected</li> </ol>	NA	NA	NA	NA	NA
24.	Cleaning of the Weighing Balance, Pressure Gauge of RLAF, Pre-filter, Fine filter, Dynamic/Static	Weighing Balance not calibrated Pressure Gauges are	Wrong material weighment verification Wrong Pressure	Verification procedure by QA not in place	Procedure for Verification by QA is in place	SOP No.: "Line Clearance in Oral Solid Dosage,	3	1	1 3 Severity: Severity can be high in case of	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No. S O D Item/Function Potential **Potential Effect Potential** Current Reference **RPN** Recommended Post Risk **Failure Mode** of Failure Cause/Mechanism Control Document No. (SxOxD) Evaluation Actions RPN of failure (if any) S O D (SxOxD) pass box shall be malfunctioned Differential Verification External verified by warehouse monitoring Preparation not done and IPQA personnel. online for and Oral Pre-filter. Fine Liquid" Balance. filter are Contamination Pressure contaminated & Cross Contamination Gauge, **RLAF** Filters. Dynamic & Pass Boxes Static Pass Box are dirty **Occurrence:** Chance of Occurrence is less as verification process is in place **Detectability:** Can be easily detected. GRANULATION Residue of SOP No.: Line Clearance of area Contamination Procedure of 3 3 25. Line 1 NA Ν Ν Ν NA & Cross Severity: A A & Equipments Clearance previous Line "Line Α not done by Severity is Contamination product Clearance is Clearance in QA in place Oral Solid high in case Dosage. of Line Product mix External Clearance ups Preparation failure



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions			st R alua	isk tion
			0	of failure	0011101				(21011)	(if any)		0	D	RPN (SxOxD)
						and Oral Liquid"			Occurrence: Chance of Occurrence is less as Line Clearance procedure is in place Detectability: Can be detected easily					
26.	Verification of logbook (176 Nos.) - Machine Utilization &Cleaning, Environmental monitoring, Balance verification, SFM challenge test	Verification not done	Excursions observed in temperature & RH Wrong quantity of material weighed Material got exhausted from ruptured FBD bags	Temperature & RH monitoring not done Balance not calibrated Balance not verified Challenge test not performed for Solid flow monitor	Procedure of Verification of Machine Utilization, Cleaning, Environment al Monitoring, Balance Verification & SFM challenge test is in place	Dedicated BMR & Related log books	3 2	2 1	6 Severity: Severity is high in case log book not filled online Occurrence: Chance of Occurrence is there Detectability: Can be easily detected as log books are filled online	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential	Potential Effect	Potential	Current	Reference	S	0	D		Recommended			st R	
		Failure Mode	of Failure	Cause/Mechanism	Control	Document No.				(SxOxD)	Actions	S	Eva O	alua	tion RPN
				of failure							(if any)	3			KPN (SxOxD)
27.	Process monitoring	Critical	Product failure	Monitoring not	Instructions	Dedicated	3	2	1	6	NA	Ν	Ν		NA
28.	BMR Activity	Control		done by QA	in BMR in	BMR				Severity:		Α	Α	А	
	Verification	parameters & Critical	Market Complaint		place					Severity is high, if					
		Quality	Complaint							process					
		Attributes								parameters					
		not verified								not verified					
29.	Sampling of bulk	Sampling not	Any failure in	Sampling not						online.					
		done	Compression will not be	done						Occurrence:					
			traced							Chance of					
30.	Weight Verification of	Weight	Wrong quantity	Weight						Occurrence is					
	theblend granules by	verification	transferred to	Verification not						possible					
	QA	not done	Quarantine	done by QA						Detectability:					
										Can be easily detected					
										deteeteu					
31.	Verification of SFM	Verification	Material got	Verification not	Procedure	SOP No.:	3	2	1	6	NA	Ν	Ν	Ν	NA
	Challenge test of FBD	not done	passed through	a part of QA	for	"Operation and				Severity:		Α	Α	А	
	(Fortnightly)		filter bag		Verification of Solid	Cleaning of Solid Flow				SFM Challenge					
					Flow	Monitor				test failure					
					Monitor	Sensor"				may result					
					Sensor					into outflow					
					challenge					of material					
					test is in place					Occurrence:					
					place					Chance of					
										failure is					



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S (	) D	RPN (SxOxD)	Recommended Actions			st R alua	
				of failure						(if any)	S	0		RPN SxOxD)
									possible Detectability: Can be easily detected					
32.	Logbook (20 Nos.) - Inward &Outward of batches	FIFO not followed	Granules hold time failure	Log book not maintained	Procedure of Inward & Outward of batches is in place.	SOP No.: "Receipt Storage Issuance of Materials in Staging Area Quarantine Area"	3	1 1	3 Severity: Severity is high if granules hold for more than the hold time Occurrence: Chance of Occurrence is less as Hold time of Granules is Validated Detectability: Can be easily detected	NA	N A	NA	N A	NA
33.	Logbook (66 Nos.)	Record not	Contamination	Ruptured	Procedure of	SOP No.:	3	2 1		NA	N	N		NA
	Sieve/Screen/FBD bag	maintained	& Cross	Sieves/Screens	Verification	"Handling of			Severity:		A	A	A	



QUALITY ASSURANCE DEPARTMENT

### **OUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

#### S O D S.No. Item/Function Potential **Potential Effect Potential** Current Reference **RPN** Recommended Post Risk **Failure Mode** Cause/Mechanism Control **Document No.** (SxOxD) Evaluation of Failure Actions of failure S O D RPN (if any) (SxOxD) issuance & retrieval of FBD Bags of Sieve & Sieves and Contamination Improper Verificationof Detail. may result into Screen is in Screens" Sieve, Screen & contamination place Ruptured & Cross FBD bags can **Operating Person** Sieve/Screen Production shall check Contamination lead to issued for Contamination the integrity of the sifting Sieve/Screen and verify & Cross by OA before and after Contamination Ruptured use & record in Sieves & **Occurrence:** respective BMR. Screens used Chance of for Occurrence is Sieve/Screen manufacturing possible Destruction note Verified by QA **Detectability:** Might detect failure 3 2 1 N N 34. If any material spill on Spilled material Procedure of SOP No.: 6 NA Ν NA OA not Intimation to the floor, it shall be Α intimated for reused QA is not a part Verification "Production Severity: А Α immediately cleaned spillage of Spillage Discipline" of SOP Spillage may by QA is in with the help of contaminate vacuum cleaner and place the surrounding intimate to QA **Occurrence:** Chance of Spillage is possible **Detectability:**



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions (if any)	S	Eva		isk tion RPN
									Can be easily detectable					(SxOxD)
35.	Manufacturing chemist weighs each and every ingredient in presence of QA personnel before taking it for manufacturing and shall be recorded in relevant document. In case of any deviation from BPCR, manufacturing chemist inform to production In-charge and QA for necessary action.	Deviation not recorded	Improper quantity of material weighed Product manufactured with deviation & no further CAPA initiated	Verification is not a part of BMR or SOP	Procedure of Verification by QA is in place.	"Production Process and Control"	3 2		6 Severity: Severity is always high if weight not verified Occurrence: Chance of failure of weight verification is possible Detectability: Can be easily detected.	NA	NA	A		NA
36.	After calculation of active ingredient it is to be verified by QA and then prepare raw material issue slip as per SOP "Receipt of Raw material in Production Area"	Calculation not verified by QA	Wrong quantity material dispensed	Verification of Calculation is not a part of SOP	Procedure of Verification by QA is in place	SOP No.: "Calculation of Active Ingredient for Material Issuance of Batches"	3 2	. 1	6 Severity:Sev erity is high, quantity not compensated can lead to assay failure. Occurrence:	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect	Potential Cause/Mechanism	Current	Reference	S C	) D	RPN (SxOxD)	Recommended Actions			st R	isk tion
		Fanure Mode	of Failure	of failure	Control	Document No.			(SXOXD)	(if any)	S	Eva O	D	RPN (SxOxD)
									Chance of Occurrence is possible <b>Detectability:</b>					
									Can be easily detected.					
37.	Operating Productionperson shall intimate to QA for physical verification of intermediate product after completion of process i.e. granulation, as per Annexure- III Titled as "Intimation for Physical Verification of Intermediate Product Before Packing" and attached in BPCR. Before starting any process i.e. sifting, mixing, drying, compression, filling, coating. Operating Person Production	Physical Verification of Granules not done by QA Release of intermediate stage not done by QA Deviation not identified by QA person.	Mix ups may take place, if not verified by QA	Improper labelling Corrective action not initiated in case of deviation or incident	Procedure of Verification by QA is in place	SOP No.: "Line Clearance SOP No.: "Handling of Deviation"	3	2 1	6 Severity: Severity is high in case of intermediate mix ups. Occurrence: Chance of Mix ups of intermediate is possible Detectability: Can be easily detected	NA	NA	NA	NA	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential	Potential Effect	Potential	Current		S C	) D		Recommended			st R	
		Failure Mode	of Failure	Cause/Mechanism	Control	Document No.			(SxOxD)	Actions				tion
				of failure						(if any)	S	0		RPN (SxOxD)
	shall check the area													(2
	and													
	equipment/machine as													
	per line clearance													
	checklist attached in													
	BPCR.													
	<b>Operating Person</b>													
	Production shall fill the													
	details in checklist &													
	line clearance format													
	and inform to													
	Operating Person QA													
	to release for													
	processing.													
	Operating Person QA													
	shall check all the													
	relevant documents													
	like rinse water or													
	swab test report. If any													
	deviation found by													
	QA, then it shall be													
	informed to Operating													
	Person Production for													
	corrective action.													
	After corrective action,													
	Operating Person													
	Production shall again													
	inform to Officer/													



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential	<b>Potential Effect</b>	Potential	Current	Reference	S	0	D	RPN	Recommended		Po	st F	Risk
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~		Failure Mode		Cause/Mechanism		Document No.	~	_	_	(SxOxD)	Actions				tion
				of failure							(if any)	S	0	D	RPN (SxOxD)
38.	Executive QA to verify the corrective action. After release by QA start the processing. QA shall ensure use of	Low RH	Temperature &	Verification by	Dedicated	SOP No.: "	3	2	1	6	NA	N		N	NA
	data logger in low RH area and to attach necessary print of same in BPCR	product run in normal temperature & RH Temperature & RH fluctuation not recorded	RH product may degraded.	QA is not the part of SOP or BMR.	BMR	Good Practices in Low Relative Humidity Area"				Severity: Severity is high Occurrence: Chance of Occurrence is possible Detectability: Can be easily detected		A		A	
39.	Intermediate Product receipt check List Prepared/Transferred by QA	Intermediate product not verified by QA	Wrong quantity intermediate product got transferred	Product verification by QA is not a part of process	Procedure of Verification by QA is in place	SOP No.: "Intermediate Product Receipt Check List"		2	1	6 Severity: Severity is high in case of verification of Intermediate Occurrence: Chance of	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S	D	D RPN (SxOxD)	Recommended Actions			st R alua	isk tion
			0	of failure	0011101				(2	(if any)	S	0	D	RPN (SxOxD)
									Occurrence is possible <b>Detectability:</b> Can be easily detected					
40.	Officer/Executive QA shall check the Sampling tools visually for its cleanliness.	Sampling tools not verified by QA	Contamination & Cross Contamination	Improper Cleaning of Sampling tool	Procedure of Verification Sampling tools by QA	SOP No.: "Handling and Cleaning of Sampling	3	2	1 6 Severity: Severity of Contaminatio	NA	N A	N A	N A	NA
41.	Cleaning Record of Sampling Tools, Verified by QA	Cleaning record of Sampling tools not	Contamination & Cross Contamination	Verification by QA is not a part of SOP	is in place	Tools"			n & Cross Contaminatio n is high					
		maintained							Occurrence: Chance of failure is possible Detectability: Can be easily detected					
42.	Check list of movable Equipment/Instrument, Checklist Observation by IPQA	Integrity, Cleanliness, Calibration Status, log book, Preventive	Product integrity got affected along with Contamination & Cross	Malfunctioned Equipment used for manufacturing activity	Procedure of Verification by QA is in place	SOP No.: "Handling of Movable Equipment/Ins rument"	3	1	2 6 Severity: Severity is high in case equipment is not qualified	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S C	) D	RPN (SxOxD)	Recommended Actions		Eva	alua	lisk tion
				of failure						(if any)	S	0	D	RPN (SxOxD)
43.	During the Glass Breakage, all open product in immediate area put on Hold, remove from the area and notify Production Supervisor and QA. Glass Breakage Record, Verified By QA	maintenance, Qualification Status of the equipment not verified by QA Products may kept in open condition	Contamination Product failure due to Glass contamination	Persons unaware about the policy, no verification process in place.	Procedure of Verification by QA is in place	SOP No.: "Glass Policy"	3	1 1	Severity: Severity of Glass contamination is high Occurrence: Chance of Occurrence is	NA	NA	NA	NA	(SxOxD)
									possible Detectability: Can be easily detected					



S.No.

44.

# PHARMA DEVILS

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**Potential** 

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Current

#### Reference Document No.: Role and Responsibility of QA

Potential

Item/Function

**Potential Effect** 

#### Failure Mode of Failure Cause/Mechanism Control Document No. (SxOxD) Evaluation Actions O D RPN of failure (if any) S (SxOxD) 3 1 1 Procedure of SOP No.: N N Record any foreign Foreign QA verification 3 NA Ν Contamination particles observed particle & Cross is not the part of Verification "Operation and Severity: А A A during sifting of contamination BMR or SOP by QA is in Cleaning of Severity of Contamination Vibro Sifter" individual raw not addressed place foreign particle to vendor contamination material, in the BMR, neither any is high also communicate the same to the vendor CAPA through QA/purchase generated **Occurrence:** Chance of team for necessary CAPA from Vendor. Occurrence is less as verification process is in place **Detectability:** Can be detected easilv

Reference

S O D

**RPN** 

				СОМ	PRESSION		1 1					
45.	Line Clearance of the	Line	Contamination	Line Clearance	Procedure of	SOP No.:	3 1	1	3	NA		
	area & Equipments	Clearance	& Cross	is not a part of	Verification	"Line			Severity:			
		not done by	Contamination	QA	of Line	Clearance in			Severity is			
		QA	& Product mix	responsibility	Clearance	Oral Solid			high in case			
			ups		by QA is in	Dosage,			of Line			

**Risk Assessment No.:** 

Recommended

Post Risk

NA



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### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No. S O D Item/Function Potential **Potential Effect Potential** Current Reference **RPN** Recommended Post Risk **Failure Mode** of Failure **Cause/Mechanism** Control Document No. (SxOxD) Evaluation Actions O D RPN of failure (if any) S (SxOxD) place External Clearance Preparation failure and Oral Liquid" **Occurrence:** Chance of Occurrence is less as Line Clearance procedure is in place **Detectability:** Can be detected easily 3 2 1 Verification of logbook Verification Procedure of Dedicated NA N N NA Temperature & 6 Ν 46. Excursions (120 Nos.)- Machine not done observed in RH monitoring Log book BMR & Severity: AA А utilization & cleaning, temperature & not done verification Related log Severity is Environmental is in place high in case RH books monitoring, Balance log book not Balance not verification filled online Wrong quantity calibrated of material **Occurrence:** weighed Balance not Chance of verified Occurrence is there **Detectability:** Can be easily



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions		Eva	alua	Risk Ation
				of failure						(if any)	S	0		RPN (SxOxD)
									detected as log books are filled online					
47.	Logbook (12 Nos.)- In & out of batches	FIFO not followed	Granules hold time failure	Log book not maintained		SOP No.: "Receipt, Storage and Issuance of Materials in Staging Area and in Quarantine Area".	3 2	2 1	6 Severity: Severity is high in case log book not filled online Occurrence: Chance of Occurrence is there Detectability: Can be easily detected as log books are filled online	NA	N A	NA	NA	NA
48.	Officer/Executive Production & IPQA shall check the following parameters as defined in BMR. Average Weight Weight Variation Dimension Length	Parameters out of specification Tablet defects not	Out of Specification & Tablet defects may result into Market Complaint	IPQA verification is not a part of process	Dedicated BMR in place	SOP No.: "Check List for Bulk Tablet Defects"	3 2	2 1		NA	N A	N A	N A	NA



S.No.

### PHARMA DEVILS

QUALITY ASSURANCE DEPARTMENT

**Potential** 

Cause/Mechanism

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Current

Control

Reference Document No.: Role and Responsibility of QA

Potential

**Failure Mode** 

Item/Function

granules. Sticking Mottling Lamination

Edging

Chipping/Splitting

Splitting in layered

**Potential Effect** 

of Failure

O D RPN of failure (if any) S verified Diameter **Occurrence:** Width Chance of Thickness Occurrence is **Disintegration** Time possible Hardness Friability Detectability:( (Once in a 4 hrs./higher an be easily batch size & beginning detected & end for small b. size) **Officer/Executive Production & IPQA** shall check the following tablet defects physically as per given below: **Oil/Black** Particle Capping Cracking of Tablets **Broken Tablets** Picking problem Non-Uniformity of color if colored

**Risk Assessment No.:** 

Recommended

Actions

Post Risk

Evaluation

(SxOxD)

S O D

Reference

Document No.

**RPN** 

(SxOxD)



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S O		RPN (SxOxD)	Recommended Actions (if any)	S	Eva	alua	Risk ation RPN
	tablet Surface roughness.													(SxOxD)
49.	All the recoveries shall be stored under the supervision of QA with complete labeling details	Recovery can be used with good product	Contamination & Cross Contamination Product failure	Mix ups of recovery in good product	Procedure of recovery storage under supervision is in place	SOP No.: "Handling and Utilization of Recovery"	3 2	2 1	<ul> <li>6</li> <li>Severity: Severity is high in case of recovery mix ups</li> <li>Occurrence: Chance of Occurrence is possible</li> <li>Detectability: Can be easily detected through log book.</li> </ul>	NA	N A	NA	N A	NA
50.	Production shall intimate QA to collect the swab sample of filter bag. Operating Production person shall issue the dedicated bag in presence of QA	Swab sample not collected Dedicated filter bags bot used	Contamination & Cross Contamination	QA not intimated	Procedure of Verification by QA is in place	SOP No.: "Handling of Filter Bags of FBDFBP and Vent filters of RMG"	3 2	2 ]	l 6 Severity: Severity is high in case of Contamination & Cross Contamination Occurrence:	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions			st R duat	
				of failure						(if any)	S	0		RPN SxOxD)
	personnel. Reject the bag in the presence of Production and QA	Rejected Filter Bags used							Chance of Occurrence is possible <b>Detectability:</b> Can be easily detected by analysis					
51.	Punches Inspection Record, Verified by QA Destruction of Punches and Dies, Verified by QA Status label, Verified by QA Dies & Punches Set Issuance format, Verified by IPQA	Verification not done	Wrong punches & Dies issued	Punches & Dies not verified by QA		SOP No.: "Handling of Dies and Punches"	3 2	1	6 Severity: Severity is high in case of Wrong punch issuance. Occurrence: Chance of Occurrence is possible in case not verified. Detectability: Can be easily detected through issuance log	NA	NA	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions		Pos Eva	lua	
				of failure						(if any)	S	0		RPN (SxOxD)
									book					
52.	Offline Tablets/Capsules pass through Metal Detector, Verified by QA If metal particles are identified, QA shall inform to customer about the findings and decide mutually about release of batch. Challenge Sheet for Metal Detector, Verified by QA.	Metal Detector challenge test not performed	Contamination & Cross Contamination	Verified not performed by QA	Procedure of Verification by QA is in place	SOP No.: "Operation and Cleaning of Metal Detector"	3 2	1	6 Severity: Severity is high in case of Contamination & Cross Contamination Occurrence: Chance of Occurrence is possible Detectability: Can be easily detected in case metal detector not used for Verification.	NA	N A	NA	N A	NA
		1			DATING	CODAL								
53.	Line Clearance of Area & equipment	Line Clearance not done by QA	Contamination & Cross Contamination & Product mix ups	Line Clearance is not a part of QA responsibility	Procedure of Verification of Line Clearance by QA is in place	SOP No.: "Line Clearance in Oral Solid Dosage, External Preparation	3 1		3 Severity: Severity is high in case of Line Clearance failure	NA	N A		N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions (if any)			ion RPN
54.	Verification of different parameter during coating examples: Pre warming, Pan RPM, Spray rate, peristaltic pump speed, % of Weight gain, inlet and out let temperature, Bed temperature.	Verification of Critical Control Parameters & Critical Quality Attributes not done online	Out of Specification observed	QA not involved in Verification	Procedure of Verification of online process parameters by QA is in place	and Oral Liquid" Dedicated BMR	3 2	. 1	Occurrence: Chance of Occurrence is less as Line Clearance procedure is in place Detectability: Can be detected easily 6 Severity: Severity is high, if process parameters not verified online. Occurrence: Chance of Occurrence is possible Detectability: Can be easily	NA	NA	NA	<u>SxOxD)</u> NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S C	D	RPN (SxOxD)	Recommended Actions (if any)			D	ition RPN
									detected					(SxOxD)
55.	Verification of In- process parameter after coating thickness, D.T., description of tablets, Uniformity of tablets, Group weight verification of tablets.	Verification of In-process parameters not done	Out of Specification Market Complaint Excursions not observed	Online IPQA Verification not done	Procedure of Verification of online Critical Quality Attributes by QA is in place	Procedure of Verification of Quality Attributes by QA is in place	3 2	2 1	6 Severity: Severity is high, if process parameters not verified online. Occurrence: Chance of Occurrence is possible Detectability:0	NA	N A	N A		NA
	Y Y 1 1	<b>x 1</b> 1							an be easily detected	NA	N	N	N	NA
56. 57.	In-process Logbook IPQC (27 Nos.) - DT & Balance operation & cleaning detail Coating Logbook (87 Nos.) - Machine utilization & cleaning.	Log book not verified by QA	Tracking not available in case of any failure	Good Documentation Practices not followed	Procedure of Log book verification is in place	Dedicated BMR & Related log books	3 2		6 Severity: Severity is high in case log book not filled online	NA	N A	N A		NA
	utilization & cleaning, Environmental								Occurrence:					1



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S	D D	RPN (SxOxD)	Recommended Actions			st R alua	isk tion
				of failure						(if any)	S	0		RPN (SxOxD)
	monitoring, Balance verification								Chance of Occurrence is there <b>Detectability:</b> Can be easily detected as log books are filled online					
58.	Operating person of Production shall issue the dedicated Silicon Tube Set in presence of QA personnel and enter the detail Assemble the Silicon Tube on peristaltic pump and spray guns after getting line clearance from QA Reject the Silicon Tube in the presence of Production, QA & Engineering personnel. Destruction Record of Silicon Tubes, Verified by QA	Silicon tubes not cleaned properly Rejected Silicone tubes used	Contamination & Cross Contamination	Residue of previous product transferred to the next product	Verification procedure of Silicon tubes is in place	SOP No.: Handling of Silicon Tubes	3	2 1	6 Severity: Contaminated Silicon tubes may result into failure Occurrence: Chance of Occurrence is there Detectability: an be easily detected visually	NA	NA	N A		NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Risk Assessment No.:** 

Reference Document No.: Role and Responsibility of QA

SOD S.No. Item/Function Potential **Potential Effect Potential** Current Reference **RPN** Recommended Post Risk **Failure Mode** of Failure Cause/Mechanism Control Document No. (SxOxD) Evaluation Actions O D RPN of failure S (if any) (SxOxD) HARDGEL 3 1 1 Ν 59. Line Clearance of Area Line Contamination Line Clearance Procedure of SOP No.: 3 NA Ν Ν NA Α is not a part of "Line Severity: Α & equipment Clearance & Cross Verification Α of Line Clearance in not done by Contamination OA Severity is Oral Solid QA & Product mix responsibility Clearance high in case by QA is in of Line Dosage, ups place External Clearance Preparation failure and Oral Liquid" **Occurrence:** Chance of Occurrence is less as line clearance procedure is in place **Detectability:**( an be easily detected 3 2 1 Checking of different Verification Online IPOA N N Out of Procedure of Procedure of 6 NA Ν NA 60. parameter during verification not Verification Verification of Α of In-process Specification Severity: Α Α Capsule filling of online Severity is parameters Quality done Critical Attributes by high, if not done Market Ouality OA is in place Complaint process Attributes parameters by QA is in not verified Excursions not place online. observed



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism	Current Control	Reference Document No.	S (	) D	RPN (SxOxD)	Recommended Actions			st R	tion
		Fanure Wouc	orranure	of failure	Control	Document 110.				(if any)	S		D	RPN (SxOxD)
									Occurrence: Chance of Occurrence is possible Detectability: an be easily detected					<u> </u>
61.	In-process Logbook IPQC (04 Nos.)	Log book not verified by QA	Tracking not available in case of any failure	Good Documentation Practices not followed	Procedure of Log book verification is in place	Dedicated BMR & Related log books	3	2 1	6 Severity: Severity is high in case	NA	N A		N A	NA
62.	Logbook (21 Nos.) - Machine utilization & cleaning, Environmental monitoring, Balance Verification& Polishing	Verification not done	Excursions observed in temperature & RH Wrong quantity of material weighed	Temperature & RH monitoring not done Balance not calibrated Balance not verified					log book not filled online Occurrence: Chance of Occurrence is there Detectability:					
63.	Logbook (01 No.) - In & out of batches	FIFO not followed	Granules hold time failure	Log book not maintained					Can be easily detected as log books are filled online					
64.	Rinse & Swab Sampling analysis	Rinse & Swab	Contamination & Cross	Dirty equipments	Verification of Rinse &	SOP No.: "Procedure for	3	1 1	3 Severity:	NA	N A	N A	N A	NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Risk Assessment No.:** 

Reference Document No.: Role and Responsibility of QA

S O D S.No. Item/Function Potential **Potential Effect Potential** Current Reference **RPN** Recommended Post Risk **Failure Mode Cause/Mechanism** Control **Document No.** (SxOxD) Evaluation of Failure Actions RPN of failure (if any) S O D (SxOxD) sampling Swab Sampling and Dirty Contamination fails in Sampling is Testing of equipments in place Swab/Rinse results can lead to Water for contamination Chemical and & cross Assignment of contamination A.R. No. to Received **Occurrence:** Sample" Chance of Occurrence is not possible as cleaning procedures are in place/. **Detectability:** Can be easily detected through analysis. 3 2 1 N N 65. Online Verification of Verification Out of Online IPQA Procedure of Procedure of 6 NA Ν NA Specification verification not Verification Verification of Severity: Α IPQA parameters like of In-process А Α Description, of online Quality Severity is parameters done Dimension, Weight not done Critical Attributes by high, if Market Verification, Ouality QA is in place process Complaint Disintegration time Attributes parameters verification by QA is in not verified Excursions not place online.



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S	) D	RPN (SxOxD)	Recommended Actions (if any)	S		D	tisk tion RPN (SxOxD)
			observed						Occurrence: Chance of Occurrence is possible Detectability:( an be easily detected					
				SC	)FTGEL									
66.	Line Clearance of Area & equipment	Line Clearance not done by QA	Contamination & Cross Contamination & Product mix ups	Line Clearance is not a part of QA responsibility	Procedure of Verification of Line Clearance by QA is in place	SOP No.: "Line Clearance in Oral Solid Dosage, External Preparation and Oral Liquid"	3	1 1	3 Severity:Sev erity is high in case of Line Clearance failure Occurrence: Chance of Occurrence is less as line clearance procedure is in place Detectability: Can be easily detected	NA	N A	N A		NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Risk Assessment No.:** 

Reference Document No.: Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S	0	D	RPN (SxOxD)	Recommended Actions (if any)	S	Eva		isk tion RPN
67	Rinse & Swab Sampling analysis	Rinse & Swab sampling fails in results	Contamination & Cross Contamination	Dirty equipments	Verification of Rinse & Swab Sampling is in place	SOP No.: "Procedure for Sampling and Testing of Swab/Rinse Water for Chemical and Assignment of A.R. No. to Received Sample"		1	1	3 Severity:Dirt y equipments can lead to contamination & cross contamination Occurrence: Chance of Occurrence is not possible as cleaning procedures are in place/. Detectability: Can be easily detected through analysis.	NA	N A	NA	N A	(SxOxD) NA
68.	Verification of different parameter during medicament, gelatin, drying & Polishing	Critical Control parameters & Critical Quality	Product Failure & Market Complaint	Online verification not done by QA	Procedure of Verification of online Critical Quality	Procedure of Verification of Quality Attributes by QA is in place		2	1	6 Severity: Severity is high, if process	NA	N A	N A		NA



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

**Reference Document No.:** Role and Responsibility of QA

S.No.	Item/Function	Potential Failure Mode	Potential Effect of Failure	Potential Cause/Mechanism of failure	Current Control	Reference Document No.	S O	D	RPN (SxOxD)	Recommended Actions (if any)	S	Eva	st R ilua D	
				of failure						(II any)	3	U		KPN (SxOxD
69.	Checking of different parameter during Encapsulation	Attributes not verified			Attributes by QA is in place				parameters not verified online. Occurrence: Chance of Occurrence is possible Detectability: Can be easily detected					
									detected					
70.	In-process Logbook (04 Nos.)	Entry not done & neither verified for the usage	Tracking not available for investigation, incase of any failure	Log Verification	Procedure of Log book verification is in place	Dedicated BMR & Related log books	3 2	1	6 Severity:Sev erity is high in case log book not	NA	N A	N A	N A	NA
71.	Logbook (35 Nos.) - Machine utilization & cleaning, Environmental monitoring, Balance verification, waste water, Drying	Verification not done	Excursions observed in temperature & RH Wrong quantity of material weighed	Temperature & RH monitoring not done Balance not calibrated Balance not verified					filled online Occurrence: Chance of Occurrence is there Detectability:					
72.	Logbook (01 No.) - In & out of batches	FIFO not followed	Granules hold time failure	Log book not maintained					Can be easily detected as					



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

CN.	It and The set a	Detectel		Detected	0	Deferre	C A		DDN	D		n		•
S.No.	<b>Item/Function</b>	Potential	Potential Effect	Potential	Current	Reference	5	D D		Recommended			st R	
		Failure Mode	of Failure	Cause/Mechanism	Control	Document No.			(SxOxD)	Actions	a			tion
				of failure						(if any)	S	0		RPN (SxOxD)
73.	Logbook (01 No.) - Issuance & retrieval of change part	Wrong Change part issued	Wrong product manufactured with different specification	Verification by QA not done					log books are filled online					<u>`</u>
74.	Drying Period of Product, Verified by QA	Soft capsules generated	Leakage or Soft Capsules	Drying time not achieved	Drying procedure is in place	SOP No.: "Inspection and Storage of Soft Gelatin Capsules"	3	2 1	6 Severity: Improper leakage may leads to leakage or rupture of soft capsules Occurrence: Chance of Occurrence is possible Detectability: Can be easily detected by inspection	NA	N A	NA	N A	NA
Wher	e: S=Severity; O=Occurr	ence; <b>D</b> =Detecti	on											
Assess	ment of Severity, Occu	rrence and D	etection:						Evaluatio	on of RPN:				
S	everity Effect	Likelihood O	ccurrence	Likelihood of ]	Detection	Rating			<b>RPN Rati</b>	ing	C	ate	gor	y
No E	Effect Un	likely		Always Detected		1			12 to 27	7		Hi	gh	



QUALITY ASSURANCE DEPARTMENT

### **QUALITY RISK ASSESSMENT & MITIGATION PLAN**

### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.: Role and Responsibility of QA

Moderate Effect	Possible	Might Detect Failure	2	7 to 11	Medium
Serious Effect	Almost Certain (Every time)	Lack of Detection Control	3	Upto 6	Low

# FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

### Reference Document No.: Role and Responsibility of QA (QAH/001)

Risk Assessment No.: QRA/H/23/0003

S.No.	Recommended Action	Responsible	Target Date of
1.	Related SOP's to be revised for QA role & Responsibilities in	Person	Completion
1.	Warehouse:		
	1. HHW/001 "Receipt of Raw Materials in Warehouse"		
	<ol> <li>HWH/026 "Operation &amp; Cleaning of RLAF"</li> </ol>		
	3. QAH/012 "Line Clearance in Oral Solid Dosage, External		
	Preparations and Oral Liquid"		
	4. HGR/003 "Calculation of Active Ingredient for Material		
	Issuance of batches is in place.		
	5. HGR/020 "Cleaning of HDPE Containers".		
	6. HWH/004 "Dispensing of Raw Materials to Production"		
	7. HWH/030 "Destruction of Rejected/Expired/Non Moving		
	/Spillage Materials.		
	8. HWH/012 "Handling & Storage of Raw Materials".		
	9. HWH/013 "Procedure for Maintaining Manufacture Seal		
	Album & Resealing of API".		
	10. HWH/014 "Handling of Non Moving Raw Materials, Packing		
	Materials & Finished Products"		
	11. HGR/003 "Calculation of Active Ingredient for Material		
	Issuance of Batches"		
	12. HWH/015 "Handling and Cleaning of Dispensing Tools"		
	13. HWH/017 "Operation and Cleaning of Static Pass Box"		
	14. HWH/019 "Operation & Cleaning of Dynamic Pass Boxes"		
	15. HWH/025 "Operation Cleaning and Sanitization of Cold		
	Chamber"		
	16. HWH/034 "Handling of Rejected raw material and Packing		
	Material"		
	17. HWH/049 "Dispensing of Non-Sterile Raw Material"		
	18. QAH/012 "Line Clearance in Oral Solid Dosage, External		
	Preparation & Oral Liquid"		
	<b>19.</b> HPT/054 "Operation and Cleaning of Solid Flow Monitor		
	Sensor"		
	20. HGR/030 "Logbook Inward & Outward of Batches"		
	21. HGR/022 "Handling of Sieves & Screens"		
	22. HGR/001 "Production Discipline"		
	23. HGR/002 "Production Process and Control"		
	24. HGR/003 "Calculation of Active Ingredient for Material		
	Issuance of Batches"		
	25. HGR/005 "Line Clearance"		
	26. HGR/013 "Good Practice in Low RH area"		
	27. HGR/015 "Intermediate Product Receipt Check List"		
	28. HGR/024 "Handling and Cleaning of Sampling Tools"		
	29. HGR/050 "Handling of Movable Equipment/Instrument"		
	30. HGR/052 "Glass Policy"		
	31. HPT/001-HPT/084 "Operation & Cleaning of Equipments"		
	32. HPC/001-HPC/033 "Soft gel & Hard gel SOP's.		

# FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.:Role and Responsibility of QA (QAH/001)

Risk Assessment No.: QRA/H/23/0003

S.No.	Recommended Action	Responsible Person	Target Date of Completion
2.	Training of Personnel for the new job responsibilities		
3.	Job responsibilities to be revised		
4.	Change Control to be initiated		
5.	BMR to be revised for the QA role in Line Clearance		
6.	Log books to be revised.		

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.:Role and Responsibility of QA (QAH/001)

Risk Assessment No.: QRA/H/23/0003

CAPA (Required/Not Required):NotRequired

If required, mention CAPA No.: .....

Quality Risk Management Team			Reviewed By	Approved By	
Name	Department	Sign & Date	Head Operations (Sign & Date)	Head QA (Sign & Date)	
Mr. Binod	Warehouse				
Mr. JP Mehta	Production				
Mr. Balbir Bhandari	Packing				
Mr. Bhupendra Mehra	Quality Assurance				
Mr. Kartik Sonawane	Quality Assurance		]		
Mr. Arun Kumar	Quality Assurance				

QUALITY RISK ASSESSME		
FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RE	SPONSIBILITY OF QA [DISP]	ENSING TO COATING (D <sub>2</sub> C)]
Reference Document No.: Role and Responsibility of QA (QAH/001)		Risk Assessment No.: QRA/H/23/0003
Verification of Recommended Action:		
	••••••	
	••••••	
	••••••	
	••••••	
Remarks (if any):		
Verified By	<b>Approved By</b>	
Operating Person QA (Sign & Date)	Head QA (Sign & Date)	
	(Sign & Date)	

					FIGATION PLAN	
	FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D <sub>2</sub> C)]					
Refe	erence Document N	No.:Role and Res			Risk Assessment No.:	QRA/H/23/0003
9.	CONCLUSION:					
				•••••		
	•••••			•••••		
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		QUALITY RISK ASSESSMENT & M	
	FA	AILURE MODE EFFECT ANALYSIS FOR THE RO [DISPENSING TO COATING	
Refe	rence Docu	ment No.:Role and Responsibility of QA (QAH/001)	Risk Assessment No.: QRA/H/23/0003
10.	<ul><li><b>REFEREN</b></li><li>• Referen</li><li>• Related</li></ul>	ce SOP of Risk Assessment (QAH/126).	
11.		NTS TO BE ATTACHED: g Record.	
12.	DEVIATIO	ON FROM PRE DEFINED SPECIFICATION, IF	FANY:
13.		CONTROL, IF	
	<b>ANY:</b>		
	•••••		
14.	. ABBREV		
	FMEA RPN	: Failure Mode Effect Analysis	
	CAPA	: Risk Priority Number : Corrective action preventive action	
	SOP	: Standard Operating Procedure	
	QRM	: Quality Risk Management	
	QA	: Quality Assurance	
	QMS	: Quality Management System	
	RH ID	: Relative Humidity : Identification	
		· raominioution	

<b>QUALITY RISK ASSESSMENT &amp; MITIGATION PLAN</b>		
FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D <sub>2</sub> C)]		
Reference Document No.: Role and Responsibility of QA (QAH/001)	Risk Assessment No.: QRA/H/23/0003	

#### FAILURE MODE EFFECT ANALYSIS FOR THE ROLE & RESPONSIBILITY OF QA [DISPENSING TO COATING (D<sub>2</sub>C)]

Reference Document No.:Role and Responsibility of QA (QAH/001)	isk Assessment No.: QRA/H/23/0003
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#### **15. FMEAAPPROVAL:**

#### **PREPARED BY:**

DESIGNATION	NAME	SIGNATURE	DATE
OPERATING PERSON (QUALITY ASSURANCE)			

#### **REVIEWED BY:**

DESIGNATION	NAME	SIGNATURE	DATE
OPERATING MANAGER (QUALITY ASSURANCE)			
HEAD (PRODUCTION)			

#### **APPROVED BY:**

DESIGNATION	NAME	SIGNATURE	DATE
HEAD			
(QUALITY ASSURANCE)			