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## [Appendix 2f-Template of GAP Assessment]

Title: GAP Assessment for <system name=""></system>			
Document No.:	<document no.=""></document>	<b>Page:</b> 1 of 15	

# GAP Assessment for <System Name>



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#### APPROVAL PAGE

#### Prepared By:

Name	Designation	Department	Signature	Date

#### Reviewed By:

Name	Designation	Department	Signature	Date

#### Approved By:

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#### **REVISION HISTORY**

Revision No.	Effective Date	Reason for Revision
		Initial Document



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0 INTRODUCTION:	
0 PURPOSE:	
0 SCOPE:	
0 REFERENCES:	
Document Number/ Name	Description
0 RESPONSIBILITY:	
Role	Responsibility

#### 7.0 GAP ASSESSMENT CHECKLIST:

This document consists of check list for below listed items:

1. GAP ASSESSMENT

(Tick mark " ">" whichever / wherever is applicable in this document).



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#### **SECTION-A: GAP ASSESSMENT:**

Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks
A1: A	vailability of Required Docume	nts			
1.	User Requirements Specification (URS)	URS should be available	[] Available [] Not Available [] N/A	[] Yes [] No	
2.	Operation Manual/ User's Manual	Operation Manual/ User Manual should be available	[] Available [] Not Available [] N/A	[] Yes [] No	
3.	Technical Support	Technical support should be in place from the supplier or principal company for system related problem.	[] Available [] Not Available [] N/A	[] Yes [] No	



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Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks
4.	Wiring Diagram	Wiring Diagram should be available	[] Available [] Not Available [] N/A	[] Yes [] No	
A2: A	vailability of Required SOPs				
5.	Change Control Management	Change Control Management SOP should be in place.	[] Available [] Not Available [] N/A	[] Yes [] No	
6.	System Security/ Access Control	System Security/ Access Control SOP should be in place.	[] Available [] Not Available [] N/A	[] Yes [] No	
7.	Periodic Review of Audit Trail and System Records	Periodic Review of Audit Trail and System records SOP should be in place.	[] Available [] Not Available [] N/A	[] Yes [] No	



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Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks
8.	Data Backup and Restore	Data Backup and Restore SOP should be in place	[] Available [] Not Available [] N/A	[] Yes [] No	
9.	Record Retention	Record retention SOP should be in place	[] Available [] Not Available [] N/A	[] Yes	
10.	System Operation	System Operation SOP should be in place.	[] Available [] Not Available [] N/A	[] Yes [] No	
11.	Training Procedure	Training Procedure should be in place.	[] Available [] Not Available [] N/A	[] Yes [] No	



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Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks		
12.	Disaster Management	Disaster Management SOP should be in place	[] Available [] Not Available [] N/A	[] Yes [] No			
13.	Authorization Matrix (User Groups/ Roles/ Access rights)	SOP with defined Authorization Matrix of different user roles and their privileges for the system should be in place	[] Available [] Not Available [] N/A	[] Yes [] No			
14.	Preventive Maintenance	SOP for Preventive Maintenance should be in place	[] Available [] Not Available [] N/A	[] Yes [] No			
A3: Sy	A3: System Installation and Operation						
15.	Stable Power utilities with power back up	Uninterrupted Power Supply [UPS] should be installed with battery backup.	[] Available [] Not Available [] N/A	[] Yes [] No			



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Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks	
16.	Trainings	Relevant personnel should be trained on required procedures and training record should be available	[] Available [] Not Available [] N/A	[] Yes [] No		
17.	Printed record/ report	Username, print date and time should appear on printed record/ report	[] Available [] Not Available [] N/A	[] Yes [] No		
18.	Communication	The communication between Computer system and Instrument should be indicative to confirm	Communication between Computer system and Instrument is indicative:  [] Yes [] No [] N/A	[] Yes [] No		
A4: Pa	A4: Password and Data Security					
19.	Software Start-up	Software should enforce to enter user name and password at the time of software start-up/login.	User name and password is:  [] Mandatory [] Non Mandatory  [] N/A [] Synchronized with Domain	[] Yes [] No		



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Sr.#	Check Points	Expected Results	Actual Observation		Remarks
20.	Valid credentials	Software system should accept only valid credentials (User ID./ Name and Password) to access the system function	Software System accepts only valid credentials:  [] Yes [] No [] N/A	[] Yes [] No	
21.	Minimum password length	System should enforce password length.	Minimum password length should be defined [] Yes [] No [] N/A	[] Yes [] No	
22.	Masking of password entry	Password entry should be masked by the system	Password Entry is masked: [] Yes [] No [] N/A	[] Yes [] No	
23.	Duplicate User profile	User Profile (User ID.) should be very unique	User ID. is unique: [] Yes [] No [] N/A	[ ] Yes [] No	



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Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks
24.	Password complexity	System should enforce Password complexity	Password complexity is enforced: [] Yes [] No [] N/A	[] Yes [] No	
25.	Password history	System should enforce Password History	Password history is enforced: [] Yes [] No [] N/A	[] Yes [] No	
26.	Change Password	System should have provision to change password whenever user intends.	Password change facility is:  [] Available [] Not Available [] N/A	[] Yes [] No	
27.	Auto expiry password	Auto expiry of password should be available and configured.	Password expiry mechanism is:  [] In Place [] Not In Place [] N/A	[] Yes [] No	



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Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks
28.	User account lockout	Software should lock out the User Account after consecutive unsuccessful login attempts.	User Account lock out mechanism [after successive in invalid login attempts] is:  [] In Place [] Not In Place [] N/A	[ ] Yes [] No	
29.	User Levels/ Roles and access rights	Software should be available with different user levels/ roles and its rights	Different user level/ roles facility is:  [] Available [] Not Available [] N/A  Different User Levels Configured in System:  [] Yes [] No [] N/A	[] Yes [] No	
30.	User administration access (to create, deactivate, Reactivate User profile and change in roles)	Administrator only should be able to perform user administration activities.	Only administrator is able to carry out User Administration activities:  [] Yes [] No [] N/A	[] Yes [] No	
31.	Audit Trail	An Audit trail should be generated automatically in the system	Audit trail is generated: [] Yes [] No [] N/A	[] Yes [] No	



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Sr.#	Check Points	Expected Results	Actual Observation	Gaps Found?	Remarks
32.	Audit Trail (Date +Time Stamp)	A date and time stamped audit trail should be available for all operator entries and actions.	Audit trail is stamped with date and time:  [] Yes [] No [] N/A	[] Yes [] No	
33.	Audit Trail (Protection)	Audit trail log record should be protected and stored safely.	Audit trail logging is protected:  [] Yes [] No [] N/A  Audit Trail is stored safely:  [] Yes [] No [] N/A	[] Yes [] No	
34.	System Date and Time	The user [except Administrator] should not be able to change data and time of computer system	User [except Administrator] is not able to change data and time of computer system:  [] Yes [] No [] N/A	[] Yes [] No	



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#### **Action Plan for Identified GAPs**

Sr. #	Ref. Sr. # of GAP	Check Points/ Actual GAP	Action Plan/ Justification	Responsibility	Completion  Date*	Status of GAP [Open/ Close]	Remarks
01							
02							

<sup>\*</sup>All the GAPs will be closed during validation and before approve Validation Summary Report.

Note: This attachment will be a live document, which will be updated as and when the respective gap gets closed during project phase and at the time of Validation Summary Report Preparation, this document will get signed off.

Prepared By (Sign & Date)	Reviewed By (Sign & Date)	Reviewed By (Sign & Date)	Reviewed By (Sign & Date)	Approved By (Sign & Date)

#### 8.0 OVERALL CONCLUSION:



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#### POST- APPROVAL PAGE

### Prepared By:

Name	Designation	Department	Signature	Date

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