

QUALITY ASSURANCE DEPARTMENT

OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

OPERATIONAL QUALIFICATION FOR BUILDING MANAGEMENT SYSTEM

Effective date:_____



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| TABLE OF CONTENTS | | | |
|-------------------|------------------------------------------------------------------|----------|--|
| CONTE | INTS | | |
| S.No. | DESCRIPTIONS | PAGE No. | |
| | PRE APPROVAL | 3 | |
| 1 | INTRODUCTION | 5 | |
| 1.1 | Purpose | 5 | |
| 1.2 | Scope | 5 | |
| 2 | RESPONSIBILITIES | 6 | |
| 3 | REFERENCE DOCUMENTS | 7 | |
| 4 | SYSTEM ARCHITECTURE AND DESCRIPTION | 8 | |
| 5 | DOCUMENT CONTROL | 10 | |
| 6 | INSTRUCTIONS FOR TEST EXECUTION | 10 | |
| 7 | INSTRUCTIONS FOR TESTERS | 11 | |
| 8 | SUPPORTING DOCUMENTS (ATTACHMENTS) | 12 | |
| 9 | DESIGN DOCUMENTS | 13 | |
| 10 | DETAILS OF TEST AND MEASUREMENT INSTRUMENSTS | 13 | |
| 11 | SIGNATURE LOG | 14 | |
| 12 | SYSTEM SECURITY VERIFICATION | 15 | |
| 13 | FIELD CONTROLLER DIGITAL AND ANALOG INPUT/OUTPUT VERIFICATION | 16 | |
| 14 | FUNCTION KEYS PARAMETERS DISPLAYVERIFICATION | 19 | |
| 15 | SEQUENCES OF OPERATION VERIFICATION | 20 | |
| 16 | BMS SERVER DATABASE BACKUP VERIFICATION | 21 | |
| 17 | SYSTEM COMMUNICATION VERIFICATION | 22 | |
| 18 | TESTING OF INTERLOCKS AND ALARMS MESSAGES | 23 | |
| 19 | SYSTEM AUDIT TRIALS AND EVENTS LOG | 24 | |
| 20 | VERIFICATION OF BMS SOFTWARE AS PER 21 CFR PART 11 COMPLIANCE | 25 | |
| 21 | REVIEW OF RELEVANT SOP FOR THE SOFTWARE SYSTEM | 26 | |
| 22 | DEVIATION REPORT | 27 | |
| 23 | CONCLUSION AND RECOMMENDATION | 28 | |
| 24 | ATTACHMENTS | 29 | |
| 25 | POST APPROVAL | 30 | |

QUALITY ASSURANCE DEPARTMENT

OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

PRE APPROVAL:

Pharma Devila

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|-------------|------|-------------|-----------|------|
| Prepared By | | | | |
| Reviewed By | | | | |
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| Reviewed By | | | | |
| Approved By | | | | |

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|---------|------|-------|-------------|-----------------------|
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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

1.0 INTRODUCTION:

1.1 PURPOSE:

The Operational Qualification (OQ) verifies the operation of the computer hardware, software, instrumentation and equipment interfacing with the system against specifications. The goal is to ensure that all key aspects relating to the hardware and software operation conform to the approved design intentions as described in the user requirements specification (URS).

This document has been prepared by to be used as the Validation Master plan for the Building Management System (BMS) Operated in the The goal of the project is to provide a validated BMS that is in compliance with in 21 CFR Part 11.

1.2 Scope:

The OQ applies to the BMS components of hardware, system software, application software, controllers and field devices.

The scope includes:

- 1.2.1 Procedures for verification of the system
- 1.2.2 Documented evidence of verification
- 1.2.3 Defined Acceptance Criteria





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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

2.0 RESPONSIBILITIES:

| Department | Responsibilities |
|-------------------|---------------------------------------------------------------------------------------------|
| | To write the Qualification Protocol |
| | \checkmark To collect all manuals, drawing and documentation, or any other data |
| | necessary for the generation, execution of this protocol from |
| | and prepare final protocol. |
| Engineers | ✤ To initiate qualification study in coordination with Engineering |
| | department of |
| | ✤ To execute and prepare qualification report. |
| | ✤ To submit qualification report for approval. |
| | To provide necessary documents required for BMS validation to |
| | |
| Engineering | ✤ To co-ordinate with during activities BMS validation. |
| | ✤ To review the BMS protocol. |
| | Providing personnel to assist in the operation of the system during the |
| | execution of qualification studies. |
| Production | Verifying that the study test requirements are completed and prepared |
| | for Quality assurance approval. |
| | Reviewing and approving this protocol, the qualification data package |
| Quality Assurance | and the final report. |

.....Engineers: - Preparation and execution of Operational qualification for Building Management System

.....: -Review, verification and approval of Operational qualification for Building Management System.

3.0 REFERENCE DOCUMENTS:

The test and execution procedures within the scope of this qualification protocol are consistent with the following references:

♦ Good Automated Manufacturing Practices – GAMP-5 Guideline.

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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

4.0 SYSTEM ARCHITECTURE AND DESCRIPTION:

4.1 SYSTEM ARCHITECTURE:

Annexure 01 – Final Architecture to be attached.

4.2 SYSTEM DESCRIPTION:

The Building Management System is used to control, monitor and record various parameter of HVAC system. Building Management System consists of software PC, interfacing device, DDC Panels, Fields instruments for monitoring various parameters of AHU's.

The BMS handles all the functions enable system monitoring and controlling of field equipment. The DESIGO CC software of BMS system serves as an interface to allow operator interaction with the system. The Building Management System (BMS) is to collect data from field instrumentation

(Temperature, Relative Humidity, Pressure Differential of Room, Filter status etc.), which are installed in different Air Handling Units though DDC panels. BMS software is checked this data predefined limits. If data not found within limits then BMS will create alarm.

The Building Management System (BMS) is recorded all data in form of Trend and audit trial.

The Building Management System (BMS) controlled all following parameter through DDC panel and interfacing unit.

- AHU on / off command
- AHU Auto Manual status
- AHU Run Status
- AHU Trip status
- Return Air T+RH Feedback
- AHU Chilled Water Valve Modulation
- AHU Chilled Water Valve Feedback
- AHU Hot Water Valve Modulation
- AHU Hot Water Valve Feedback
- VFD Modulation
- DP Sensor
- Fresh Air Damper Open/ Close Command
- Dehumidifier On/Off Command
- Dehumidifier Run Status
- Ventilation Exhaust on / off command
- Ventilation Exhaust Auto manual status
- Ventilation Exhaust Run Status
- etc. as applicable as per IO summary





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4.3 Acronyms and Terms:

| Acronym | Description |
|----------------|--------------------------------------------------------------------------------------------------------------------------|
| BMS | Building Management System |
| CD | Compact Disc |
| FSR | Full Scale Range |
| GB | Giga Byte |
| GHz | Giga Hertz |
| CGMP | Current Good Manufacturing Practice |
| ID | Identity |
| I/O | Input/output |
| MA | Milliamp |
| MB | Megabyte |
| NA | Not Applicable |
| NS | National Standards |
| OS | Operating System |
| PC | Personal Computer |
| RAM | Random Access Memory |
| SOP | Standard Operating Procedure |
| TCP/IP | Transmission Control Protocol/Internet Protocol |
| UPS | Uninterruptible Power Supply |
| VAC | Volts Alternating Current |
| 21 CFR Part 11 | Code of Federal Regulations, title 21, part 11 contains regulations with regards to electronic records and signatures |

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5.0 DOCUMENT CONTROL:

It is the responsibility of to maintain document as per policy. Any change to this document should be managed according to and all changes shall be logged as subsequent version no. in History logs.

6.0 INSTRUCTIONS FOR TEST EXECUTION:

6.1 TEST DOCUMENTATION:

Each test consists of a test procedure (SCRIPT) and a form or forms. Each test addresses the following types of information, as applicable to the test:

- 6.1.1 Objective
- 6.1.2 Scope
- 6.1.3 Acceptance Criterion
- 6.1.4 Procedure
- 6.1.5 Description
- 6.1.6 Expected Results
- 6.1.7 Actual Results
- 6.1.8 Test Results
- 6.1.9 Signatures

7.0 INSTRUCTIONS FOR TESTERS:

General instructions for completing the test documents are noted below.





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- 7.1 All prerequisites must be completed before testing.
- 7.2 All permanent ink pens (blue or black ink) are to be used for filling out all documentation.
- 7.3 Ensure that the forms being filled out relate to the procedure being completed.
- 7.4 Some test procedures include a navigation path in Windows 2010 or BMS application software and customize application of BMS. This is provided as a suggestion only and an alternative path may be taken to arrive at the desired destination.
- 7.5 Filling out the documentation.
- 7.6 Completely fill out all cells in each line.
- 7.7 Actual values are to be recorded in the appropriate location on the form.
- 7.8 If a cell is not applicable, write "NA". Explain why the item is not applicable if the reason is not evident.
- 7.9 Each line is to be filled out in consecutive order.
- 7.10 If check Boxes are presented, mark an "X" in the appropriate box.
- 7.11 A deviation represents an actual result that differs from the expected results, as documented in the test procedure. Note that an error on the test procedures (script) or on their associated forms is not a deviation or no deviation report is required for this type of correction.
- 7.12 If there are blank lines or cells remaining after completing the procedure, draw a line through the unused space to show that no additional information will be entered. Initial and date the line.
- 7.13 Correcting an entry on the test documentation:
- 7.14 If a mistake is made during the entering of information, make a single line through the mistake.Keep the original information legible and make the correction. Writing overran obscuring original test data is not acceptable.
- 7.15 Each correction must be initialed, dated and provided with a reason for the change from the table below. Circle your initials when signing to distinguish them from the error code.



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| Code | Definition |
|------|-------------------------------------------------|
| СЕ | Communication error (between testing personnel) |
| CL | Clarification |
| CR | Corrected at Review |
| EE | Entry Error |
| NA | Not Applicable |

7.16 Completing the documentation:

- 7.16.1 For all test documents, the page(s) must be numbered as "Page: of _".
- 7.16.2 All test documents must be signed and dated by the representative who perform test, on the days the test is executed, use the date format of mm/dd/yy.
- 7.16.3 If two representatives are required to execute a test, the test form must be signed by the person who entered the data on the form.
- 7.16.4 File the completed test documents in the project binder in the appropriate location.

8.0 SUPPORTING DOCUMENTS (ATTACHMENTS):

- 8.1 If the attachment is numbered sequentially ("Page: of _"format).
- 8.2 Staple all pages together.
- 8.3 Label the attachment with the reference test number (and step number if possible)
- 8.4 The tester must sign and date the first page.
- 8.5 If the attachment is not pre-numbered sequentially:
- 8.6 Staple all pages together.
- 8.7 Number the page in the format "Page: of _".
- 8.8 Label the attachment with the reference test number (and step number if possible)
- 8.9 The tester must sign and date the first page.
- 8.10 Copies of original documentation must be clearly marked "Copy".
- 8.11 File the completed documents in the project binder.

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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

9.0 **DESIGN DOCUMENTS:**

Essential Documents

- BMS Bill of material.
- BMS Input Output list
- Design document of BMS
- Controller installation manual
- System operation manual
- BMS network diagram
- Temperature and RH sensor/Transmitter specification.
- Sequence operation and control logics of system
- AHU wise I/O List and wiring diagram
- BMS PC specification

REFERENCE DOCUMENTS:

- BMS Panel dimensions drawing
- BMS Panel components Layout drawing

10.0 DETAILS OF TEST AND MEASUREMENT INSTRUMENST:

Detail of test and measurement instruments to be recorded in the operation qualification reports are as follows:

| S.No. | Instrument |
|-------|------------------------|
| 1. | Digital Multi-meter |
| 2. | T+RH calibrated sensor |



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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

11.0 SIGNATURE LOG:

Signature Log

Objective: Compile a signature list of all persons participating in the OQ.

Scope: This signature log list each representative participating in the OQ.

Responsibility: All Engineers and representatives who participate in the OQ

testing must complete an entry in the signature log.

Acceptance Criterion: All test participants have signed the signature log

Procedure:

Complete the signature log as follows:

- 1. Printed Name –
- 2. Signature –
- 3. Company -
- 4. Initials -
- 5. Date –
- 6. Reviewed by –



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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

12.0 SYSTEM SECURITY VERIFICATION:

System Security Verification

Objective: Verify the operation of system security features.

Scope: BMS system application software and Operating system.

Acceptance Criterion: System security functions as expected

- 1. Supervisor and Viewer should not exit and shut down BMS software
- 2. Add and remove hardware and software right should not be available in viewer and supervisor login.
- 3. Date and time change access should not be available in operator login
- 4. The station connection properties menu is not accessible/available in supervisor and viewer login
- 5. Parameter should not change in operator login
- 6. Security policy configuration and application software access to only administrator.

Procedure

Complete the system security verification as follows in all levels:

- 1. Try to shut down BMS system.
- 2. Try to add remove software and Hardware
- 3. Try to change date and time.
- 4. Try to access local security policy, password policy, and change parameter in operator login.
- 5. Try to access Application software configuration in operator and supervisor login.

Signature section

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –



QUALITY ASSURANCE DEPARTMENT

OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

13.0 FIELD CONTROLLER DIGITAL AND ANALOG INPUT/OUTPUT VERIFICATION:

Field Controller Digital and Analog Input-Output Verification

Objective: Verify the field controller Digital Input, Digital Output, Analog Input and Analog Output. **Scope:** All field controller Digital Input, Digital Output, Analog Input and Analog Output.

Acceptance Criterion: Field controller Digital Input, Digital Output, Analog Input and Analog Output are configured as expected

Procedure:

Complete the Field controller **<u>Digital Input</u>** verification as follows:

- 1. Take copy a drawing of each controller to be tested and use the copy for this test. Obtain the drawing with the appropriate controller and verify that controller being tested is the same as the controller identified on the form.
- 2. In the BMS station, open the graphic of the AHU system.
- 3. Disconnect the wiring of the point under test from the digital input terminals at the controller.
- 4. **Point Name** Name assigned to the hardware point.
- 5. **Closed Contact State** Place a wire jumper across the point terminals to simulate a closed contact. Record the state of the point that is displayed on BMS.
- 6. **Open Contact State** Remove the wire jumper to simulate an open contact. Record the state of the point that is displayed on BMS
- 7. Record test result in annexure.
- 8. Reconnect the wiring of the tested point to the digital input terminals at the controller.
- 9. Repeat above procedure for all digital inputs.

Complete the Field controller **<u>Digital Output</u>** verification as follows:

- 1. Take copy a drawing of each controller to be tested and use the copy for this test. Obtain the drawing with the appropriate controller and verify that controller being tested is the same as the controller identified on the form.
- 2. In the BMS station, open the graphic of the AHU system.
- 3. Operate the digital output of AHU system by simulating and manual operation and verify status of digital output and record the result
- 4. Record test result in annexure.
- 5. Repeat above procedure for all digital outputs.



QUALITY ASSURANCE DEPARTMENT

OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

Complete the Field controller <u>Analog Input</u> verification as follows:

- 1. Take copy a drawing of each controller to be tested and use the copy for this test. Obtain the drawing with the appropriate controller and verify that controller being tested is the same as the controller identified on the form.
- 2. In BMS station, call up the graphic of the system that the point belongs to alternatively; call up the point detail display.
- 3. Disconnect the wiring of the point under test from the analog input terminals at the controller/sensor and connect calibrator/simulator and apply input 0%, 50% and 100% and record the result in data table.
- 4. Record test result in annexure.
- 5. Reconnect the wiring of the tested point to the analog input terminals at the controller.
- 6. Check, initial and date each point on the copy of the controlled drawing after the point has passed this test. Attach the drawings to the form
- 7. Repeat above procedure for all Analog inputs.

Complete the Field controller <u>Analog Output</u> verification as follows:

- 1. Take copy a drawing of each controller to be tested and use the copy for this test. Obtain the drawing with the appropriate controller and verify that controller being tested is the same as the controller identified on the form.
- 2. In BMS station, call up the graphic of the system that the point belongs to alternatively; call up the point detail display.
- 3. Simulate the analog output by changing set value and check operation of actuator valve and VFD.
- 4. Record test result in annexure.
- 5. Repeat above procedure for all Analog outputs.



QUALITY ASSURANCE DEPARTMENT

OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

Signature section:

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –



QUALITY ASSURANCE DEPARTMENT

OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

14.0 FUNCTION KEYS PARAMETERS DISPLAYVERIFICATION:

Function Keys, Parameters Display Verification

Objective: Verify the Function Keys, Parameters Display Verification.

Acceptance Criterion: Function Keys, Parameters Display of the system should function as per defined.

Procedure:

AHU Graphic section

- 1. Open AHU graphic screen.
- 2. Verify function keys and parameters displays of BMS system in normal working condition.
- 3. Record result in Data sheet.
- 4. Repeat Step-2 and 3 for all AHU system.

Signature section

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –

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15.0 SEQUENCES OF OPERATION VERIFICATION:

Sequences of Operation Verification

Objective: Verify that the HVAC system function according to the approved sequences of operation. **Scope:** Sequences of operation for AHU units.

Acceptance Criterion: The BMS system functions and controls HVAC system according to the approved sequence of operation.

Procedure

Complete the sequences of operation verification as follows:

- 1. Verify operation of BMS system as per operation procedure.
- 2. Change parameter settings or values as necessary to verify the systems behaviour.

Signature section

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –



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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

16.0 BMS SERVER DATABASE BACKUP VERIFICATION:

BMS Database Backup Verification

Objective: Verify that the BMS Database and software Backup.

Scope: The BMS Database and application software.

Acceptance Criterion: BMS Database and software files are backed up. Backup for report, Trend,

Audit trial and application software should be available.

Procedure

1. Verify the backup path of BMS database and software as follows:

.....

2. Verify backup procedure for BMS system and backup storage location should be as per defined in URS.

Signature Section

- 1. Performed by -
- 2. Date –
- 3. Reviewed by –
- 4. Date –



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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

17.0 SYSTEM COMMUNICATION VERIFICATION:

System Communication Verification

Objective: Verify the System Communication status and communication failure condition.

Scope: All controllers and BMS software.

Acceptance Criterion: All controllers and peripherals are communicating to BMS software properly

and during communication failure HVAC system should be run stand alone.

Procedure

Complete the communication verification as follows:

BMS system communication

- 1. Check Tx Rx LED status of all Integrator panel.
- **2.** Record result in data table.
- **3.** Check COM LED status of all DDC panel.
- 4. Record result in data table.
- 5. Check LAN LED of both router panel.
- 6. Record result in data table
- 7. Verify that during communication failure from DDC to AHU system should be run stand alone.

Signature section

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –





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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

18.0 TESTING OF INTERLOCKS AND ALARMS MESSAGES:

Testing of Interlock and Alarms Messages

Objective: Verify the System software as per interlock and alarm messages.

Scope: BMS system.

Acceptance Criterion: Interlock and alarm messages operates as per defined.

Procedure

Tale List of interlock and alarms of BMS system:

- 1. Simulate interlock and alarm.
- 2. Verify system response and message displayed
- **3.** Records results in data sheet.

Signature section

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –

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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

19.0 SYSTEM AUDIT TRIALS AND EVENTS LOG:

System Audit Trials and Events Log

Objective: Verify the System Audit Trials and Events Log.

Scope: BMS application software and operating system Audit Trials and Events Log.

Acceptance Criterion: System shall log data periodically on hard disk. System log events and alarms permanently as per configuration. Computerized system should generate proper audit trial for any event or modification.

Procedure

- 1. Verify that proper data/alarms/audit trial is performed by the system. Also verify the validity of data/alarm/event/audit trial logged in the files.
- 2. Verify that the status reports are generated by the system. Also verify the validity of data printed on the reports.
- 3. All these reports are attached in annexure.

Signature section

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –

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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

20.0 VERIFICATION OF BMS SOFTWARE AS PER 21 CFR PART 11 COMPLIANCE:

Verification of BMS Software As per 21 CFR Part 11 Compliance

Objective: Verify the system Software As per 21 CFR Part 11 clauses.

Scope: BMS hardware, application software and operating system.

Acceptance Criterion: BMS software should comply access control, Audit trial and data back requirements of 21 CFR Part 11.

Procedure

Verify all the points as per the test table as per annexure.

Signature section

- 1. Performed by –
- 2. Date –
- 3. Reviewed by –
- 4. Date –



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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

21.0 REVIEW OF RELEVANT SOP FOR THE SOFTWARE SYSTEM:

Review of Relevant SOP for Software System

Objective: Review of Relevant SOP for the BMS Software System.

Scope: BMS system operation SOP

Acceptance Criterion: Review of Relevant SOP for the BMS Software System must in place and implemented properly.

Procedure

Complete the calibration certificate verification as follows:

- 1. Verify the availability control copy of following SOPs.
 - BMS System operation SOP.

Signature section

- 1. Performed by -
- 2. Date –
- 3. Reviewed by –
- 4. Date –



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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

22.0 DEVIATION REPORT:

Deviation Report:

Objective: Document details of each deviation encountered during the execution of the OQ test.

Scope: All deviation encountered during the execution of the OQ test.

Acceptance Criterion: Each deviation encountered during the execution if the OQ has a deviation report.

Procedure:

Document Deviation in Deviation Report-Form

- 1. Deviation Report No. Identification number of the deviation report; this number is assigned sequentially based on deviation log.
- 2. Record Deviation type.
- 3. Record description of Deviation and justification.
- 4. Record comments by department head-
- 5. Record comments by DRA -
- 6. **Prepared by** Signature of the person who prepared the resolution to the deviation.
- 7. **Date** Date on which the resolution was written.
- 8. Reviewed by Signature of the person who reviewed the deviation report.
- 9. Date Date that the deviation was reviewed

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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

23.0 CONCLUSION AND RECOMMENDATION:

Prepared by: Date: Reviewed by: Date:



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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

24.0 ATTACHMENTS:

| Attachment Number | Attachment Description |
|-------------------|------------------------|
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OPERATIONAL QUALIFICATION PROTOCOL CUM REPORT FOR BUILDING MANAGEMENT SYSTEM

25.0 POST APPROVAL:

| Customer: | | | | | | | |
|----------------|-----------|----------------------------|-----------|------|--|--|--|
| Project: | | Building Management System | | | | | |
| | | | | | | | |
| | | | | | | | |
| Eı | Engineers | | | | | | |
| Responsibility | Name | Designation/Department | Signature | Date | | | |
| Done By: | | | | | | | |
| Reviewed By: | | | | | | | |
| Approved By: | | | | | | | |
| •••• | | - | | | | | |
| Responsibility | Name | Designation/Department | Signature | Date | | | |
| Checked By: | | | | | | | |
| Reviewed By: | | | | | | | |
| Reviewed By: | | | | | | | |
| Reviewed By: | | | | | | | |
| Approved By: | | | | | | | |

